

# Optimal Menu of Menus with Self-Control Preferences\*

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## Abstract

Unlike consumers in standard economic models, the average consumer has to deal with temptation and go through a costly process of self-control. What if firms are aware of consumers' self-control problems? Does it affect firms' optimal selling strategies qualitatively? To answer this question, we use Gul–Pesendorfer utility formulation and characterize a monopolist's optimal selling scheme in the otherwise standard model of nonlinear pricing. With costly self-control, the firm can earn more profits by offering multiple menus (or plans). If the temptation of consumers is to buy a larger quantity (or a good of higher quality), a set of menus can be designed to extract all the surplus: with those menus, consumption choices appear as if the consumers' preferences were observable. If the temptation is to choose a smaller quantity (or spend more on outside options), full surplus extraction is not possible. The optimal scheme in this case charges entry fees since they work as a commitment device for consumers.

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## 1 Introduction

Standard theories of firms' pricing behavior assume that consumers are free from temptation and have complete control of what they choose. The standard assumption implies that consumers can easily stop overspending, overeating, smoking, procrastinating, etc. The average consumer, on the other hand, has temptation and can control it only partially. Self-control is mentally costly and tends to be incomplete. Assuming costless self-control may not be a reasonable approximation for the average consumer. Recent advances in decision theory allow one to formulate the behavior of consumers with costly self-control. The present paper uses the formulation due to Gul and Pesendorfer (2001) and studies a firm's optimal selling strategy in the world of temptation.

In standard consumer theory, a consumer's utility from a choice set depends only on the most preferred choice. An important implication of the theory is that adding options to the choice set can only make consumers better off: more is always better, at least weakly. However, consumers with temptation problems may dislike a larger choice set in the strict sense since it may include tempting choices which are not desirable from the *ex ante* perspective. For example, students may prefer not to study in environments that allow many other activities. A dieter may avoid all-you-can-eat buffets knowing that she will end up eating too much. Gruber and Mullainathan (2005) report evidence that a higher rate of cigarette taxes makes smokers considerably *happier*.

To formalize the idea that consumers may prefer a smaller choice set, Gul and Pesendorfer (2001) introduced the following class of preferences: a consumer prefers a choice set  $X$  to another set  $Y$  if and only if  $W(X) > W(Y)$ , where  $W$  is defined by

$$W(X) \equiv \max_{x \in X} [U(x) + V(x)] - \max_{x \in X} V(x). \quad (1)$$

In this formulation, the consumer has two utility functions:  $U$  and  $V$ . Utility function  $U$  represents the preference that the consumer would like to commit to: e.g., the desire to save more, lose weight, quit smoking, work hard, etc. The other utility function,  $V$ , on the other hand, represents the consumer's temptation: e.g., the urge to buy, eat, smoke, be lazy, etc.

What the consumer actually chooses is given by the first maximization problem in (1), which represents a compromise between the two conflicting motives. The "bargaining power" of each utility function, given by the relative scales of the functions, determines the strength of self-control. If the relative cardinal scale of  $V$  is small, the consumer has strong willpower since his actual choice is not affected much by temptation.

The unusual part of the utility formulation (1) is the second maximization problem, the role of which can be seen by rearranging the entire formula as follows:

$$W(X) = U(\hat{x}) - \left[ \max_{x \in X} V(x) - V(\hat{x}) \right],$$

where  $\hat{x}$  is a maximizer of  $U(x) + V(x)$ . The term in square brackets is the utility that the consumer forgoes by exercising self-control: the tempted part of the consumer wants to maximize  $V(x)$  but ends up with  $V(\hat{x})$  after self-control. The forgone utility is interpreted as the psychological cost of exercising self-control.

This paper considers consumers who have preferences of the type described above and studies a seller's optimal pricing decision. We use the classic model of nonlinear pricing by Mussa and Rosen (1978) and Maskin and Riley (1984). A monopolist sells a good and sets a nonlinear price schedule, in which the price per unit may depend on the quantity chosen by the consumer. The seller does not observe consumers' preferences and relies on self-selection.

In the standard nonlinear pricing problem, the seller chooses a price function  $p: \mathbb{R}_+ \rightarrow \mathbb{R}_+ \cup \{\infty\}$  that specifies a price  $p(q)$  for each quantity level. The choice of  $p$  determines the choice set for consumers, which is a menu of quantity-price pairs given by  $M = \{(q, p(q)) : q \geq 0\}$ . Given the menu, each consumer chooses a most preferred pair  $(q, p(q))$ . Anticipating consumers' choices, the seller chooses a menu that maximizes expected profits.

The present paper extends the pricing problem to the case in which consumers exhibit temptation as described above. In doing so, we also allow the seller to offer more than one menu. While the number of menus is immaterial in the standard setting, it does matter in the present context because the consumer's welfare is affected not only by his choice but also by the tempting choices. It is indeed not unusual that firms offer multiple menus. For example, cellphone carriers offer multiple plans, each of which is a nonlinear price schedule. The presence of multiple menus implies that consumers make a choice in two steps: first choose a plan and then choose the number of minutes to talk. This implies that the seller's problem has to deal with two sets of incentive compatibility conditions, one for consumers' choice within a plan and one for the choice of a plan.

The character of the profit-maximizing scheme depends on the "direction" of temptation, which pertains to the relation between  $U$  and  $V$  functions of a given consumer. We say that a consumer has *upward* temptation if his marginal value for the additional unit is higher when he is tempted than when he is not, which means that he is tempted toward a larger quantity. Conversely, a consumer has *downward* temptation if his marginal value is lower under temptation. While upward temptation may be easier to imagine, downward temptation is not unusual. In the case of weight-loss programs, for instance, downward temptation means that consumers are tempted to lose less weight (where  $q$  is the amount of weight loss). Even in the case of shopping, consumers may become more frugal when they make decisions and pay.<sup>1</sup>

Our first result says that, if consumers have upward temptation, then all the surplus can be extracted by the seller. Although consumers' preferences are not observable to the seller, there exists a scheme that achieves the same outcome as in the complete information case. To achieve this, the seller offers a separate menu for each individual type of consumers and adds to the menu intended for the low types a choice that is irrelevant for the low types but is tempting and ex ante undesirable for the high types. The scheme can extract all the surplus since it eliminates the high types' incentive to mimic the low types, which is the incentive preventing full surplus extraction in the standard model. Under this incentive scheme, the high types will not mimic the low types since they will either succumb to temptation choosing an ex ante undesirable option, or have to deal with a painful process of self-control. The tempting choice is not chosen by any consumer at equilibrium but raises profits by serving as a sorting device.

In the context of cellphone plans, the result suggests that a good strategy for a carrier is to design a plan for low-demand consumers so that if high-demand consumers chose it they would be tempted to spend more than they desire ex ante. Plans for low-demand consumers typically offer low monthly fees, few free minutes, and a high per-minute rate for additional minutes. According to the present theory, the rate for additional minutes should be set to meet the following two constraints: it should be low so that high-demand consumers who choose the plan will feel temptation to talk beyond the free minutes; but it should be sufficiently high so that the high-demand consumers who anticipate the temptation will stay away from the plan

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<sup>1</sup>Using survey techniques, Ameriks, Caplin, Leahy, and Tyler (2003) find evidence of heterogeneity in the direction of temptation in a two-period saving problem among TIAA-CREF participants: 20% of participants are tempted to consume less in the first period.

that is intended for the low-demand consumers.<sup>2</sup>

The result of full surplus extraction continues to hold even if  $V$  is close to  $U$  for each consumer. For the result to hold, it is sufficient that the marginal value is higher for the temptation preferences ( $V$ ) than for the commitment preferences ( $U$ ). The magnitude of the difference is immaterial as long as a difference exists and hence the model is not standard. Therefore, the firm may be able to extract the entire surplus even if the model is only a perturbation of the standard model. However, when  $V$  is close to  $U$ , the strategic item that the seller puts in the low-type menu involves a very large quantity, which may not be feasible if there is a technological upper bound on quantity. With an upper bound on quantity, therefore, the strategic item in the optimal scheme has the highest possible quantity when temptation is minimal.

Full surplus extraction is not possible if the temptation of consumers is to buy a smaller quantity: i.e., the case of “downward” temptation. We provide a full characterization of the optimal scheme. A notable feature of the optimal scheme is the existence of entry fees, fees that consumers must pay even when they end up buying nothing. This is interesting since entry fees are immaterial in the standard stylized model of nonlinear pricing. Given the usual assumption that consumers are well informed of the price schedule, no consumer pays a positive amount for zero quantity since they are better off by staying away from the seller. In the world of temptation, however, entry fees can increase the seller’s profits even if consumers are informed of the seller’s scheme. With downward temptation, the main temptation of consumers is to buy nothing or quit from the weight-loss program, which is not desirable from their ex-ante perspective. Entry fees can make self-control easier since they make quitting more expensive and therefore less tempting, compared to the case where consumers can get refunds by quitting.

There is a growing number of papers that study optimal strategies against agents who have non-standard preferences. O’Donoghue and Rabin (1999), Gilpatric (2001), and Della Vigna and Malmendier (2004) study optimal contracts when agents have present-biased preferences with hyperbolic discounting. The focus of these studies is “naive” agents, who do not realize their time-inconsistency. Eliaz and Spiegel (2006) develop a model where consumers are somewhat naive but not completely and the degree of naivete differs across consumers. The present paper, in contrast, considers fully sophisticated consumers with no bias in their expectations. This assumption is realistic for choice problems that consumers deal with repeatedly. Consumers may initially underestimate their temptation or overestimate their self-control ability, but as they accumulate experience, they can learn to be realistic about themselves.<sup>3</sup>

There is also an empirical literature that tests for preference reversals with pricing data. For example, Wertenbroch (1998) finds evidence that consumers tend to forgo quantity discounts for goods that have delayed negative effects (e.g., cigarettes). Della Vigna and Malmendier (2006) find evidence of time inconsistent behavior in consumers’ enrollment decisions in health clubs. Miravete (2003) looks for evidence of irrational behavior in consumers’ choices of calling plans and finds that their behavior is consistent with rationality and learning. Oster and Scott Morton (2005) find evidence that magazines that have a payoff in the future (e.g., intellectual magazines) are sold at a higher price.

There are a few papers that also prove full surplus extraction in the context of nonlinear pricing. Hamilton and Slutsky (2004) show that if the number of consumers of each type is common knowledge among the seller and consumers, the seller can use a type-revelation mechanism to achieve full surplus extraction. The mechanism offers a menu so that truth-telling is

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<sup>2</sup>This paragraph is based on a comment from Ely (2005), to whom we are grateful.

<sup>3</sup>Gul–Pesendorfer preferences have been applied to a variety of contexts: e.g., Krusell, Kuruşcu, and Smith (2000) to a neoclassical growth model; Krusell, Kuruşcu, and Smith (2002) and DeJong and Ripoll (2006) to an asset-pricing problem; and Miao (2006) to an optimal stopping problem.

a dominant action for the low types. Given this, if a single high-type consumer misrepresents his type, the seller knows that someone lied. The seller then punishes all consumers who announced themselves as the low type by giving them a trivial choice. Bagnoli, Salant, and Swierzbinski (1995) consider a dynamic setting with complete information about preferences and the number of consumers, and show that if the time horizon is infinite and the common discount factor is sufficiently close to one, there is a subgame-perfect equilibrium where the seller achieves full surplus extraction. Unlike these papers, we use the same informational structure as the standard model of nonlinear pricing. We instead modify consumers' preferences to allow for temptation and show that full surplus extraction is possible if temptation is upward.

There are two companion papers. Esteban, Miyagawa, and Shum (2006) consider the same problem as the present paper but examine the case in which the seller is restricted to offer a single menu as in the standard model of nonlinear pricing. The assumption captures the case where a menu represents a physical retail store and the setup cost for opening another store is high. Esteban and Miyagawa (2006) study the firm's optimal strategy in the presence of rival firms that sell perfect substitutes.

## 2 Model

The model is a standard model of nonlinear pricing except that consumers' preferences exhibit temptation.<sup>4</sup> The seller is a monopolist offering a collection of goods. Each good is indexed by a number  $q \in \mathbb{R}_+$ , which, as usual, represents either quality or quantity. We will, however, refer to  $q$  as quality. The good with  $q = 0$  is the equivalent of nothing. Each consumer is interested in buying at most one unit of at most one good.

An *offer* is a pair  $(q, t) \in \mathbb{R}_+^2$ . With the offer available, consumers can buy (one unit of) good  $q$  for a total charge of  $t$ .

A *menu* is a compact set of offers  $M \subseteq \mathbb{R}_+^2$  such that  $(0, 0) \in M$ . The restriction that  $(0, 0) \in M$  represents our assumption that consumers who do not buy any good do not have to pay. The assumption will be relaxed in Section 4. For simplicity, we often specify a menu without noting that it includes  $(0, 0)$ : by writing  $M = \{(q, t), (q', t'), \dots\}$ , we mean  $M = \{(0, 0), (q, t), (q', t'), \dots\}$ .

### 2.1 Consumers

There are two types of consumers, high and low, denoted by  $H$  and  $L$ . The type of a consumer is not observable to the seller. A generic type is denoted by  $\gamma$ . The fraction of consumers of type  $\gamma$  is denoted  $n_\gamma \in (0, 1)$ , with  $n_L + n_H = 1$ .

Consumers have preferences over menus. Using the utility representation by Gul and Pesendorfer (2001), we assume that the utility function of a consumer of type  $\gamma$  is given by

$$W_\gamma(M) \equiv \max_{(q,t) \in M} [U_\gamma(q,t) + V_\gamma(q,t)] - \max_{(q,t) \in M} V_\gamma(q,t), \quad (2)$$

where  $U_\gamma$  and  $V_\gamma$  are functions from  $\mathbb{R}_+^2$  to  $\mathbb{R}$ . Function  $U_\gamma$  represents the preferences that the consumer would like to commit to, while  $V_\gamma$  represents his temptation. The offer that the consumer actually chooses is one that maximizes  $U_\gamma + V_\gamma$ , which is interpreted as the preference relation resulting from the exercise of self-control. The relative power of each preference ranking in determining the choice from a menu depends on the relative scale of  $U_\gamma$  and  $V_\gamma$ .

<sup>4</sup>For the standard model of nonlinear pricing, see, for example, Salanié (1998) and Fudenberg and Tirole (1992, Chapter 7).

For example, increasing the relative scale of  $U_\gamma$  (e.g., by multiplying it by a scalar  $\alpha > 1$ ) increases the consumer's "willpower." We call  $U_\gamma + V_\gamma$  the *ex-post utility* and the associated maximization problem the *ex-post problem*.

The role the second maximization problem in (2) can be seen by rearranging the entire formula as follows:

$$W_\gamma(M) = U_\gamma(q_\gamma, t_\gamma) - \left[ \max_{(q,t) \in M} V_\gamma(q, t) - V_\gamma(q_\gamma, t_\gamma) \right],$$

where  $(q_\gamma, t_\gamma)$  denotes a maximizer of  $U_\gamma + V_\gamma$ . The term in square brackets measures the utility that the consumer loses from self-control: the tempted part of the consumer would like to maximize  $V_\gamma$  but ends up with  $(q_\gamma, t_\gamma)$  after self-control. This forgone utility quantifies his disutility from self-control and is called the *self-control cost*. Then, the overall utility from choosing the menu  $M$  equals  $U_\gamma(q_\gamma, t_\gamma)$  minus the self-control cost. The overall utility will be called the *ex-ante utility*.

The second maximization in (2) is immaterial for the consumer's choice within the menu since the choice is determined by the first maximization. The second maximization matters for the consumer's choice of a menu. Because of the second maximization, the consumer may dislike a larger menu. A menu that contains tempting items—those that give high values for the second maximization—give a low ex-ante utility. A large menu need not be disliked, however, since it may also attain a high value in the first maximization.

We place the following standard assumptions on the utility functions:

**Assumption 1.** For each  $\gamma \in \{L, H\}$ ,  $U_\gamma$  and  $V_\gamma$  are continuous, strictly increasing in  $q$ , strictly decreasing in  $t$ , quasi-concave, and satisfy  $U_\gamma(0, 0) = V_\gamma(0, 0) = 0$ .<sup>5</sup>

A convenient way to compute the ex-ante utility  $W_\gamma(M)$  is to identify  $y \in \mathbb{R}_+^2$  such that

$$\begin{aligned} U_\gamma(y) + V_\gamma(y) &= \max_{x \in M} [U_\gamma(x) + V_\gamma(x)], \\ V_\gamma(y) &= \max_{x \in M} V_\gamma(x). \end{aligned}$$

Graphically,  $y$  is the intersection of the highest-utility indifference curves of  $U_\gamma + V_\gamma$  and  $V_\gamma$  given  $M$ .<sup>6</sup> With this  $y$ , we have  $W_\gamma(M) = U_\gamma(y)$ .

We now introduce a few binary relations between utility functions. Given two utility functions  $U$  and  $\hat{U}$  (defined over  $\mathbb{R}_+^2$ ), we write  $U \succsim \hat{U}$  if at any point  $(q, t) \in \mathbb{R}_+^2$ , the indifference curve of  $U$  is at least as steep as that of  $\hat{U}$  if we measure the first (resp. second) argument on the horizontal (resp. vertical) axis. Formally,  $U \succsim \hat{U}$  if and only if for all  $(q, t), (q', t') \in \mathbb{R}_+^2$  such that  $q' > q$ ,

$$\begin{aligned} \hat{U}(q', t') \geq \hat{U}(q, t) &\text{ implies } U(q', t') \geq U(q, t), \text{ and} \\ \hat{U}(q', t') > \hat{U}(q, t) &\text{ implies } U(q', t') > U(q, t). \end{aligned}$$

If  $U \succsim \hat{U}$  and  $\hat{U} \succsim U$ , these functions have identical ordinal preferences, which we denote as  $U \sim \hat{U}$ .

<sup>5</sup> Assuming both  $U_\gamma(0, 0) = 0$  and  $V_\gamma(0, 0) = 0$  is a pure normalization without loss of generality.

<sup>6</sup> The existence of  $y$  can be shown as follows. Let  $x^{U+V} \in M$  be an offer that maximizes  $U_\gamma + V_\gamma$  and  $x^V \in M$  be one that maximizes  $V_\gamma$ . For all  $q \geq q^{U+V}$ , let  $T(q) \in \mathbb{R}_+$  be defined by  $U_\gamma(q, T(q)) + V_\gamma(q, T(q)) = U_\gamma(x^{U+V}) + V_\gamma(x^{U+V})$ . The assumptions on  $U_\gamma + V_\gamma$  ensure that  $T(q)$  is well-defined and continuous. Since  $x^V$  may not maximize  $U_\gamma + V_\gamma$ ,  $t^V \geq T(q^V)$ . Since  $x^{U+V}$  may not maximize  $V_\gamma$ ,  $V_\gamma(q^{U+V}, T(q^{U+V})) \leq V_\gamma(x^V) \leq V_\gamma(q^V, T(q^V))$ . Continuity then implies the existence of  $q$  between  $q^U$  and  $q^{U+V}$  such that  $(q, T(q))$  is the desired offer.

We also write  $U \succ \hat{U}$  if the indifference curve of  $U$  is strictly steeper than that of  $\hat{U}$  at any  $(q, t) \in \mathbb{R}_+^2$ . Formally,  $U \succ \hat{U}$  if and only if for all  $(q, t), (q', t') \in \mathbb{R}_+^2$  such that  $q' > q$ ,

$$\hat{U}(q', t') \geq \hat{U}(q, t) \text{ implies } U(q', t') > U(q, t).$$

We place the following additional assumptions on  $U_\gamma$  and  $V_\gamma$ .

**Assumption 2.**  $U_H \succ U_L$ ,  $V_H \succ V_L$ , and  $U_H + V_H \succ U_L + V_L$ .

**Assumption 3.** For each  $\gamma \in \{L, H\}$ , either  $V_\gamma \succ U_\gamma$  or  $V_\gamma \prec U_\gamma$ .

**Assumption 4.** For any pair of utility functions  $f, g \in \{U_\gamma, V_\gamma, U_\gamma + V_\gamma : \gamma \in \{L, H\}\}$  such that  $f \prec g$  and any pair of offers  $x, y \in \mathbb{R}_+^2$  such that  $f(x) > f(y)$ , there exists an offer  $z \in \mathbb{R}_+^2$  such that  $f(z) = f(y)$  and  $g(z) = g(x)$ .

Assumption 2 is a single-crossing property saying that the indifference curves of  $U_\gamma$ ,  $V_\gamma$ , and  $U_\gamma + V_\gamma$  are steeper (in the strict sense) for the high-type consumers. Thus, the high types have a higher marginal value from  $q$  than the low types in any of the preference relations.<sup>7</sup>

Assumption 3 says that each consumer is tempted in one direction or the other. For  $\gamma$  such that  $V_\gamma \succ U_\gamma$  (which implies  $V_\gamma \succ U_\gamma + V_\gamma \succ U_\gamma$ ), temptation raises the marginal value of  $q$ , which means that the consumer is tempted towards goods of higher  $q$ . In this case, we say that the consumer has *upward temptation*. On the other hand, for  $\gamma$  such that  $V_\gamma \prec U_\gamma$  (which implies  $V_\gamma \prec U_\gamma + V_\gamma \prec U_\gamma$ ), temptation lowers the marginal value of  $q$ , and hence the consumer has *downward temptation*.

Assumption 4 is a technical condition saying that if two utility functions  $f$  and  $g$  are such that  $f \prec g$  (or  $f \succ g$ ), any pair of indifference curves, one for  $f$  and the other for  $g$ , should cross somewhere, except if the steeper one lies entirely above the flatter one. Intuitively speaking, the assumption says that if the curves do not cross, they do cross in  $\mathbb{R}^2 \setminus \mathbb{R}_+^2$  if we extend the curves naturally from  $\mathbb{R}_+^2$  to  $\mathbb{R}^2$ .

## 2.2 Seller

The seller's problem is to choose a set of menus that maximizes expected profits. The seller can offer any number of menus, but since only two types of consumers exist, we can assume, without loss of generality, that the seller offers at most two menus. Let  $M_L$  and  $M_H$  denote the pair of menus offered by the seller, where  $M_H$  is intended for the high-type consumers and  $M_L$  is intended for the low types. A consumer who is not choosing any of these menus is considered to be choosing the trivial menu  $M_0 \equiv \{(0, 0)\}$ . We allow for  $M_L = M_H$ , in which case the seller is offering a single menu.

Let  $x_H = (q_H, t_H)$  denote the offer that the high-type consumers are expected to choose. Since they are expected to choose  $M_H$ , we require  $x_H \in M_H$ . Similarly, let  $x_L = (q_L, t_L)$  denote the offer that the low types are expected to choose, and thus  $x_L \in M_L$ . Formally, let a *schedule* be an ordered list  $(M_L, x_L, M_H, x_H)$  in which  $M_H$  and  $M_L$  are menus with  $x_L \in M_L$  and  $x_H \in M_H$ . Given a schedule  $(M_L, x_L, M_H, x_H)$ , we say that  $M_\gamma$  is *decorated* if  $M_\gamma \supsetneq \{x_\gamma\}$ . (Recall that  $\{x_\gamma\}$  really represents  $\{x_\gamma, (0, 0)\}$ .)

<sup>7</sup>The third relation in Assumption 2 does not follow from the first two since the first two relations are about ordinal preferences of each utility function and say nothing about the relative scale of  $U_\gamma$  and  $V_\gamma$  for each type. For example, if  $V_H \succ V_L \succ U_H \succ U_L$  and the scale of  $V_\gamma$  is small for  $H$  and large for  $L$ , then  $U_L + V_L \succ U_H + V_H$  is possible.

We let  $C(q)$  denote the per-consumer cost of producing good  $q$ . For a given  $(q, t)$ , let  $\pi(q, t) \equiv t - C(q)$  denote the per-consumer profit from the offer. We place the following assumptions:

**Assumption 5.**  $C$  is differentiable, strictly increasing, convex, and satisfies  $C(0) = 0$ .

**Assumption 6.** For any type  $\gamma$ , any utility function  $f_\gamma \in \{U_\gamma, V_\gamma, U_\gamma + V_\gamma\}$ , and any number  $k \in \mathbb{R}$ , an offer  $x$  that maximizes  $\pi(x)$  subject to  $f_\gamma(x) \geq k$  exists uniquely and satisfies  $x \gg 0$ .

The seller's problem is to choose a schedule  $(M_L, x_L, M_H, x_H)$  that maximizes

$$n_L \pi(x_L) + n_H \pi(x_H) \quad (3)$$

subject to, for all  $\gamma \in \{L, H\}$ ,

$$W_\gamma(M_\gamma) \geq 0 \quad (= W_\gamma(\{(0, 0)\})), \quad (\text{ex-ante IR})$$

$$W_\gamma(M_\gamma) \geq W_\gamma(M_s) \quad \text{for all } s \in \{L, H\}, \quad (\text{ex-ante IC})$$

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq 0 \quad (= U_\gamma(0, 0) + V_\gamma(0, 0)), \quad (\text{ex-post IR})$$

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq U_\gamma(x) + V_\gamma(x) \quad \text{for all } x \in M_\gamma. \quad (\text{ex-post IC})$$

The first two conditions ensure that consumers have an incentive to choose the *menu* intended for them, while the last two conditions ensure that consumers also have an incentive to choose the *offer* intended for them. Of these, ex-ante IR comes from our assumption that consumers can choose the trivial menu  $M_0 \equiv \{(0, 0)\}$  and our normalization of utilities, which implies  $W_\gamma(M_0) = 0$ . On the other hand, ex-post IR comes from our assumption that every menu contains  $(0, 0)$  and that the same normalization of utilities implies  $U_\gamma(0, 0) + V_\gamma(0, 0) = 0$ .<sup>8</sup>

A *feasible schedule* is a schedule  $(M_L, x_L, M_H, x_H)$  that satisfies all the above constraints. An *optimal schedule* is a feasible schedule that solves the maximization problem.

Notice that the profit in (3) depends only on the offers actually chosen, i.e.,  $x_L$  and  $x_H$ . The implicit assumption is that production costs realize only after a consumer makes a purchase: there is no cost for listing offers in a menu. The issue is immaterial in the standard model since the seller does not gain from listing offers that will not be chosen by consumers. In the world with temptation, however, the seller may gain by listing offers that will not be chosen, if they are tempting to consumers and affect their menu choices. Relaxing the assumption by introducing a small cost of listing offers does not change the results.<sup>9</sup>

There are two useful benchmark problems. One benchmark is the standard nonlinear pricing problem where the type- $\gamma$  consumers have utility function  $U_\gamma + V_\gamma$ . In this problem, the seller chooses a pair of offers  $\{x_L, x_H\}$  that maximizes its expected profits  $n_L \pi(x_L) + n_H \pi(x_H)$  subject to IC and IR: for each  $\gamma \in \{L, H\}$ ,

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq U_\gamma(x) + V_\gamma(x) \quad \text{for all } x \in \{x_L, x_H\}, \quad (4)$$

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq 0. \quad (5)$$

This problem will be referred to as the *standard problem with utility functions*  $U_\gamma + V_\gamma$ . It is well known that the binding constraints are IR for the low types and IC for the high types; and

<sup>8</sup>Ex-ante IR may appear to imply ex-post IR since the second maximization in the ex-ante utility gives a non-positive value. However, ex-ante IR does not imply ex-post IR since ex-ante IR itself places no restriction on  $x_\gamma$ . What ex-ante IR implies is that any ex-post optimal choice gives a non-negative  $U_\gamma + V_\gamma$  utility. Ex-post IR and IC ensure that an ex-post optimal choice is  $x_\gamma$ .

<sup>9</sup>Another implicit assumption in the above formulation is that the creating a menu is also costless. Introducing a small cost of creating menus (e.g., setup costs for retail stores) does not affect the results.



the solution satisfies “efficiency at the top”: the marginal value for the high types equals the marginal cost.

Another useful benchmark is the problem where consumers have no temptation:  $V_\gamma \sim U_\gamma$  (e.g.,  $V_\gamma = U_\gamma$ ). With no temptation, the ex-ante utility is  $W_\gamma(M) = \max_{x \in M} U_\gamma(x)$  and thus the seller’s problem reduces to the standard problem with utility functions  $U_\gamma$ , where  $U_\gamma + V_\gamma$  in (4) and (5) is replaced with  $U_\gamma$ . Accordingly, the problem will be referred to as the *standard problem with utility functions  $U_\gamma$* .

### 2.3 Complete Information

As usual, it is useful to start with the case in which the seller can observe each consumer’s type. Suppose that the seller can offer a personalized menu  $M_\gamma$  to a consumer of type  $\gamma$ . If the seller expects that the consumer chooses an offer  $x_\gamma \in M_\gamma$ , the pair  $(M_\gamma, x_\gamma)$  needs to satisfy ex-post IR–IC and ex-ante IR, i.e.,

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq 0, \quad (6)$$

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq U_\gamma(y) + V_\gamma(y) \quad \text{for all } y \in M_\gamma, \quad (7)$$

$$W_\gamma(M_\gamma) \geq 0. \quad (8)$$

However, if  $(M_\gamma, x_\gamma)$  satisfies (6)–(8), so does  $(\{x_\gamma\}, x_\gamma)$ . Thus, the seller has no incentive to offer  $M_\gamma \supsetneq \{x_\gamma\}$ . For a menu  $M_\gamma = \{x_\gamma\}$ , (7) is vacuous and (8) reduces to

$$U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max\{0, V_\gamma(x_\gamma)\} \geq 0. \quad (9)$$

But, since (9) implies (6), the seller’s optimal strategy is to offer a menu  $\{x_\gamma^*\}$  where  $x_\gamma^*$  maximizes  $\pi(x)$  subject to (9). Thus, at the optimum,

$$U_\gamma(x_\gamma^*) + V_\gamma(x_\gamma^*) - \max\{0, V_\gamma(x_\gamma^*)\} = 0. \quad (10)$$

We call  $x_\gamma^*$  a *complete-information offer* for type  $\gamma$ .

The characterization of  $x_\gamma^*$  depends on the direction of temptation. If the consumer has upward temptation, (6) implies  $V_\gamma(x_\gamma^*) \geq 0$  and thus (10) reduces to  $U_\gamma(x_\gamma^*) = 0$ . Therefore,  $x_\gamma^*$  is the offer that maximizes  $\pi(x)$  subject to  $U_\gamma(x) = 0$ . By Assumption 6,  $x_\gamma^*$  is unique and  $x_\gamma^* \gg 0$ . Since  $\max\{0, V_\gamma(x_\gamma^*)\} - V_\gamma(x_\gamma^*) = 0$ , the menu  $\{x_\gamma^*\}$  generates no self-control cost: it is in the seller’s interest not to make consumers suffer from self-control.

Consider now consumers with downward temptation. If (6) holds with equality, then  $V_\gamma(x_\gamma^*) \leq 0$  and thus (10) holds. Therefore,  $x_\gamma^*$  is the offer that maximizes  $\pi(x)$  subject to  $U_\gamma(x) + V_\gamma(x) = 0$ . Again,  $x_\gamma^*$  is unique and  $x_\gamma^* \gg 0$ . Since  $x_\gamma^* \gg 0$ , we have  $V_\gamma(x_\gamma^*) < 0$ , which implies that the consumer incurs a positive self-control cost equal to  $-V_\gamma(x_\gamma^*) > 0$ : the consumer is tempted by  $(0, 0)$  but the seller cannot remove the choice from the menu.

To summarize,  $x_\gamma^*$  maximizes  $\pi(x)$  subject to  $F_\gamma(x) = 0$ , where  $F_\gamma$  is defined by

$$F_\gamma \equiv \begin{cases} U_\gamma & \text{if } U_\gamma \prec U_\gamma + V_\gamma, \\ U_\gamma + V_\gamma & \text{if } U_\gamma \succ U_\gamma + V_\gamma. \end{cases}$$

We conclude this section with a useful characterization of the incentive constraints for the problem with complete information.

**Lemma 1.** *For any type  $\gamma$ ,*

(i) *if a pair  $(M_\gamma, x_\gamma)$  satisfies ex-ante IR and ex-post IR–IC, then  $F_\gamma(x_\gamma) \geq 0$ ;*

- (ii) if a pair  $(M_\gamma, x_\gamma)$  satisfies ex-ante IR and ex-post IR-IC, and  $F_\gamma(x_\gamma) = 0$ , then  $W_\gamma(M_\gamma) = 0$ ;
- (iii) if an offer  $x_\gamma$  satisfies  $F_\gamma(x_\gamma) \geq 0$ , then  $(\{x_\gamma\}, x_\gamma)$  satisfies ex-ante IR and ex-post IR.

*Proof.* If  $(M_\gamma, x_\gamma)$  satisfies ex-ante IR and ex-post IR-IC,

$$\begin{aligned} 0 \leq W_\gamma(M_\gamma) &= U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max_{y \in M_\gamma} V_\gamma(y) \\ &\leq U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max\{0, V_\gamma(x_\gamma)\} = \min\{U_\gamma(x_\gamma) + V_\gamma(x_\gamma), U_\gamma(x_\gamma)\}. \end{aligned} \quad (11)$$

The last line is non-negative if and only if  $F_\gamma(x_\gamma) \geq 0$ , which proves (i) and (ii).<sup>10</sup> For (iii),  $F_\gamma(x_\gamma) \geq 0$  implies  $U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq 0$ , which proves ex-post IR. By ex-post IR,  $W_\gamma(\{x_\gamma\})$  equals (11), which is non-negative since  $F_\gamma(x_\gamma) \geq 0$ . Q.E.D.

We now turn to the incomplete information case, which is our main focus.

### 3 Optimal Menu of Menus

#### 3.1 Upward Temptation

The first main result states that if the high-type consumers have upward temptation, the seller can extract the entire surplus. That is, there exists a menu of menus that gives each consumer an incentive to choose the complete-information offer for his true type.

**Proposition 1** (Full surplus extraction). *If the high-type consumers have upward temptation, there exists a feasible schedule  $(M_L, x_L, M_H, x_H)$  such that  $x_L = x_L^*$  and  $x_H = x_H^*$ .*

To get the intuition, see Figure 1a, where the low types have no temptation ( $V_L \sim U_L$ ). Setting  $M_L = M_H = \{x_L^*, x_H^*\}$  does not achieve full surplus extraction since the high types will choose  $x_L^*$  as  $U_H(x_L^*) + V_H(x_L^*) > U_H(x_H^*) + V_H(x_H^*)$ . Dividing the menu into two separate menus offering  $M_L = \{x_L^*\}$  and  $M_H = \{x_H^*\}$  does not work either, since

$$W_H(M_L) = U_H(x_L^*) + V_H(x_L^*) - V_H(x_L^*) = U_H(x_L^*) > 0 = W_H(M_H),$$

and hence the high types will choose  $M_L$ .

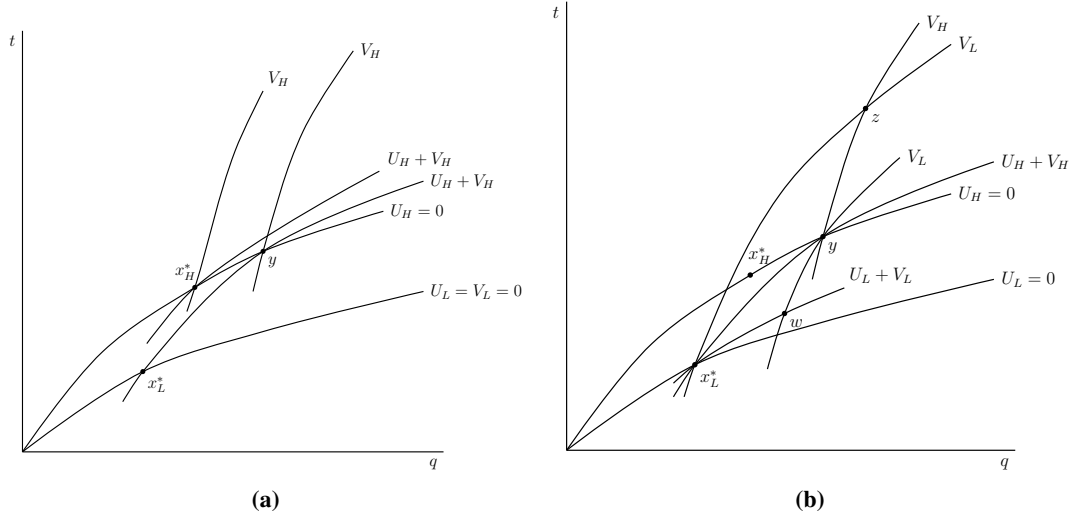
A solution is to set  $M_L = \{x_L^*, y\}$  and  $M_H = \{x_H^*\}$ . In this schedule,  $y$  is not intended to be chosen by consumers, but to tempt the high-type consumers who choose  $M_L$ . Indeed,  $y$  is the most tempting offer in  $M_L$  for the high types and

$$W_H(M_L) = U_H(y) + V_H(y) - V_H(y) = U_H(y) = 0 = W_H(M_H).$$

The inequality ensures that the high types have an incentive to choose  $M_H$ . The incentive can be made strict by moving  $y$  slightly to the north-east along the indifference curve of  $U_H + V_H$ . For a high-type consumer,  $x_L^*$  is an appealing choice but if he chooses the menu  $M_L$ , he will be tempted by  $y$ . The offer  $y$  works a sorting device by eliminating the high types' incentive to mimic the low types.

The above choice of  $y$  may not work if the low types also have upward temptation (in particular,  $V_L \succ U_H + V_H$ ), as in Figure 1b. For this preference configuration, offering  $M_L =$

<sup>10</sup>Note that  $F_\gamma(x)$  is not identical to  $\min\{U_\gamma(x), U_\gamma(x) + V_\gamma(x)\}$ . For each type,  $F_\gamma$  is identical to either  $U_\gamma$  or  $U_\gamma + V_\gamma$ , while  $\min\{U_\gamma(x), U_\gamma(x) + V_\gamma(x)\}$  is not identical to either of them.



**Figure 1:** Optimal schedules when the high types have upward temptation. In (a), an optimal schedule offers  $M_L = \{x_L^*, y\}$  and  $M_H = \{x_H^*\}$ . In (b), an optimal schedule offers  $M_L = \{x_L^*, z\}$  and  $M_H = \{x_H^*\}$ .

$\{x_L^*, y\}$  and  $M_H = \{x_H^*\}$  does not work, since  $y$  is also the low types' most tempting choice in  $M_L$  and therefore

$$W_L(M_L) = U_L(x_L^*) + V_L(x_L^*) - V_L(y) = U_L(w) < 0.$$

Thus the ex-ante IR is violated. A solution in this case is to offer  $M_L = \{x_L^*, z\}$  and  $M_H = \{x_H^*\}$ . Offer  $z$  does not tempt the low types but is as tempting as  $y$  for the high types and therefore serves as a deterrent.

The two types of construction in Figure 1 suffice for the general proof (which is given in Appendix A.1).

### 3.2 Robustness

We here discuss the robustness of the full surplus extraction result.

*Almost Standard Preferences.* A sufficient condition for full surplus extraction is  $V_H \succ U_H$ , which may hold even if  $V_H$  is close to  $U_H$ . This is interesting because as  $V_H$  converges to  $U_H$ , temptation goes to zero. Therefore, if  $V_L$  also converges to  $U_L$ , the model converges to the standard model where type- $\gamma$  consumers have utility function  $U_\gamma$ . However, the optimal schedule does not converge to the optimal schedule in the standard problem. By Proposition 1, the seller can extract the entire surplus except in the limit. As  $V_H$  converges to  $U_H$ , the offer  $y$  in Figure 1a keeps moving north-east along the  $U_H = 0$  curve and explodes to infinity in the limit.

Another feature of the condition  $V_H \succ U_H$  is that it depends only on the *ordinal* preferences of the utility functions, making the *scales* of these functions immaterial. Therefore, full surplus extraction is possible even if we scale down  $V_H$  by multiplying it by a small number  $\varepsilon > 0$ . As  $\varepsilon \rightarrow 0$ , the ordinal preferences of  $U_H + V_H$  converge to those of  $U_H$ , self-control becomes complete, and the high types' preferences converge to standard preferences with utility function  $U_H$ . However, again, even if the low types' preferences also converge to standard preferences,

the optimal schedule does not converge to the one in the associated standard problem.<sup>11</sup>

*Many Types.* The result of full surplus extraction generalizes to the case where there are more than two types of consumers. For any finite number of types, the seller can extract the entire surplus if all consumers have upward temptation. The basic structure of the optimal scheme is the same: menu by menu, the seller adds an offer that deters all the higher types of consumers (See Appendix A.10 for the proof).

*A Different Model of Preferences with Temptation.* The result of full surplus extraction is not specific to the Gul–Pesendorfer utility formulation. The result extends to different formulations of preferences with temptation. An example is to assume that consumers have temptation but disregard self-control costs. Specifically, suppose that the ex-ante utility is given by  $U_\gamma(x_\gamma)$  where  $x_\gamma \in M_\gamma$  maximizes  $U_\gamma(x) + V_\gamma(x)$ . That is, the consumer correctly foresees that he will maximize  $U_\gamma + V_\gamma$ , but evaluates the outcome with his commitment utility. If preferences are of this form and the high types' temptation is upward, the seller can extract the entire surplus by offering  $M_L = \{x_L^*, y\}$  and  $M_H = \{x_H^*\}$ , where  $y$  satisfies  $U_H(y) + V_H(y) \geq U_H(x_L^*) + V_H(x_L^*)$  and  $U_H(y) \leq 0$  (e.g.,  $y$  in Figure 1a).

*Stochastic Temptation.* As another robustness check, we can consider the generalizations of Gul and Pesendorfer (2001) proposed by Dekel, Lipman, and Rustichini (2005). A particularly interesting generalization is the one in which temptation preferences are determined stochastically in the ex-post stage. Specifically, suppose that for each type  $\gamma$ , there is a finite set of states  $S_\gamma$  and that the temptation utility function is  $V_\gamma^s$  in state  $s \in S_\gamma$ . The state realizes after the consumer chooses a menu. The consumer assigns a probability  $p_\gamma(s) > 0$  on state  $s$ . Thus, the ex-ante utility function for a type- $\gamma$  consumer is given by

$$W_\gamma(M) = \sum_{s \in S_\gamma} p_\gamma(s) W_\gamma^s(M), \quad \text{where}$$

$$W_\gamma^s(M) = \max_{x \in M} [U_\gamma(x) + V_\gamma^s(x)] - \max_{x \in M} V_\gamma^s(x) \quad \text{for all } s \in S_\gamma.$$

Under a weak additional assumption on utility functions, we can show that full surplus extraction is possible if there exists at least one state in which the high-type consumers have upward temptation. Formally, a sufficient condition is that there exists a state  $\hat{s} \in S_H$  such that  $V_H^{\hat{s}} \succ U_H$  and  $V_H^{\hat{s}} \succ V_L^s$  for all  $s \in S_L$ . The idea is simple: the seller can add to  $M_L$  an offer  $y$  that is sufficiently tempting for the high types in state  $\hat{s}$ . Since  $\hat{s}$  occurs with a positive probability, the consumer will not choose  $M_L$  if the self-control cost in the particular state is sufficiently large. To see this more concretely, assume that the low types have no temptation in any state:  $V_L^s \sim U_L$  for all  $s$ . Assume also that there exists a large enough  $t > 0$  such that

$$p_H(\hat{s})U_H(0, t) + (1 - p_H(\hat{s}))U_H(x_L^*) < 0. \quad (12)$$

<sup>11</sup>The above argument can be made concrete by considering the following parameterization of  $V_H$ . Fix a function  $V^*$  such that  $V^* \succ U_H$  and suppose that  $V_H$  is given by

$$V_H(x) = [iV^*(x) + (1 - i)U_H(x)]/w,$$

where  $w > 0$  represents the consumer's *willpower* and  $i \in [0, 1]$  represents the *intensity* of temptation. As  $i \rightarrow 0$ , the ordinal preferences of  $V_H$  converge to those of  $U_H$ , while  $w$  does not affect the ordinal preferences of  $V_H$ . Thus,  $i$  is an index of how much temptation *can possibly* change preferences (i.e.,  $U_H \rightarrow V_H$ ). How much temptation *does* indeed change preferences (i.e.,  $U_H \rightarrow U_H + V_H$ ) is another issue, since the consumer has willpower to resist temptation. As  $w \rightarrow \infty$ ,  $U_H + V_H$  converges to  $U_H$  and hence self-control becomes complete for a fixed  $i$ . With this parameterization, Proposition 1 holds for all  $(w, i)$  such that  $w < \infty$  and  $i > 0$ . Under the assumption that the low types have no temptation, the standard result applies if and only if either  $i = 0$  (no temptation) or  $w = \infty$  (complete self-control).

Since  $U_H(x_L^*) > 0$ , we have  $t > 0$ . By Assumption 4, there exists an offer  $y$  such that

$$\begin{aligned} U_H(y) &= U_H(0, t), \\ U_H(y) + V_H^{\hat{s}}(y) &= U_H(x_L^*) + V_H^{\hat{s}}(x_L^*). \end{aligned}$$

If we set  $M_L \equiv \{x_L^*, y\}$ , then

$$\begin{aligned} W_H^{\hat{s}}(M_L) &= U_H(0, t), \text{ and} \\ W_H^s(M_L) &\leq U_H(x_L^*) \quad \text{for all } s \neq \hat{s}. \end{aligned}$$

Thus (12) yields  $W_H(M_L) < 0$ , as desired.<sup>12</sup>

*Bounded Quality.* We have assumed that any offer  $x \in \mathbb{R}_+^2$  is technologically feasible. The assumption is important when the deviation from the standard model is small since the offer that works as a deterrent (e.g.,  $y$  in Figure 1a) goes to infinity as temptation vanishes. Once we relax the assumption by placing an upper bound on the feasible levels of  $q$ , the optimal schedule may not extract the entire surplus. The discontinuity at the standard model discussed above also disappears. On the other hand, the basic qualitative features of the optimal schedule remain unchanged in the presence of an upper bound. The optimal schedule continues to offer a separate menu for each type of consumers and add an offer that will not be chosen by consumers but deters the entry of higher types. This is true even if temptation is mild and the upper bound on  $q$  is small.

To be specific, suppose that only  $q \in [0, \bar{q}]$  are feasible, where  $\bar{q} < \infty$ . For simplicity, assume that the low types have no temptation. To characterize the optimal schedule, fix a feasible offer  $x_L$  such that  $U_L(x_L) = 0$ . Let  $z = (q_z, t_z)$  be the offer that has the highest quality subject to

$$U_H(z) + V_H(z) = U_H(x_L) + V_H(x_L), \quad U_H(z) \geq 0, \quad \text{and } q_z \leq \bar{q}.$$

Given this  $z$ , let  $x_H$  be the offer that maximizes  $\pi(x_H)$  subject to  $U_H(x_H) = U_H(z)$ . Then, given  $x_L$ , an optimal schedule is to offer  $M_L = \{x_L, z\}$  and  $M_H = \{x_H\}$ . The seller gains strictly from offering two distinct menus and including  $z$  in  $M_L$ .

An interesting implication of the presence of the quality limit is that the seller may prefer a technology with a higher quality limit even if it is technologically inefficient. By raising  $\bar{q}$ , the seller gets more freedom in the choice of  $z$  and therefore can tempt consumers more severely. As an illustration, suppose that the seller has two options for technological investments:  $A$  and  $B$ . Option  $A$  leads to a technology with cost function  $C_A(q) = c_A q^2/2$  and the upper bound  $\bar{q}_A$ . Option  $B$  leads to  $C_B(q) = c_B q^2/2$  and  $\bar{q}_B$ , where  $c_B > c_A$  and  $\bar{q}_B > \bar{q}_A$ . Then, although technology  $A$  has lower costs, technology  $B$  may yield higher profits. For example, suppose  $(c_A, \bar{q}_A) = (2, 0.8)$ ,  $(c_B, \bar{q}_B) = (2.2, 2.4)$ ,  $n_L = n_H = 0.5$ , and preferences are given by

$$U_L(q, t) = V_L(q, t) = q - t, \quad U_H(q, t) = 1.5q - t, \quad \text{and } V_H(q, t) = 1.6q - t.$$

Then, the maximum profit under technology  $A$  is 0.33 while technology  $B$  attains 0.34.

### 3.3 Downward Temptation

We now turn to the case where the high-type consumers have downward temptation. As mentioned in the introduction, downward temptation is not unusual. In a number of contexts, downward temptation is actually the norm.

<sup>12</sup>The same result extends if stochastic temptation is introduced into the “different model of preferences with temptation” introduced above.

If the high types have downward temptation, the seller's problem is considerably different. In particular, the seller cannot achieve full surplus extraction. The reason is that there is no way of decorating  $\{x_L^*\}$  that completely eliminates the high types' incentive to mimic the low types. To see this, suppose, by contradiction, that full surplus extraction is possible: there exists a feasible schedule of the form  $(M_L, x_L^*, M_H, x_H^*)$ . Since each consumer's entire ex-ante surplus is extracted, ex-ante IR binds. In particular,  $W_H(M_H) = 0$ . By ex-ante IC,  $W_H(M_L) \leq W_H(M_H) = 0$ , i.e.,

$$\max_{x \in M_L} [U_H(x) + V_H(x)] - \max_{x \in M_L} V_H(x) \leq 0. \quad (13)$$

Let  $x^{U+V}$  and  $x^V$  denote the solution to the maximization problems in (13). Then

$$U_H(x^{U+V}) + V_H(x^{U+V}) \leq V_H(x^V). \quad (14)$$

Since  $x_L^* \in M_L$  and  $U_H(x_L^*) + V_H(x_L^*) > 0$ ,<sup>13</sup> the left-hand side of (14) is strictly positive. Therefore  $V_H(x^V) > 0$ . Now, a critical observation is that since  $V_H \prec U_H$ ,  $V_H(x^V) > 0$  implies  $U_H(x^V) > 0$ . In words, if a choice gives a positive utility when his valuation is low, then it surely gives a positive value when the valuation is high. Therefore,  $V_H(x^V) < U_H(x^V) + V_H(x^V) \leq U_H(x^{U+V}) + V_H(x^{U+V})$ , which is a contradiction with (14).

To characterize optimal schedules, it is useful to classify the high-type consumers further, based on the intensity of their downward temptation.

**Definition.** The high-type consumers' downward temptation is *weak* if  $V_H \succ U_L + V_L$  and *strong* if  $V_H \prec U_L + V_L$ .

Since the high types have downward temptation, their marginal value for quality is lower under temptation. If the high types' downward temptation is weak, their marginal value when they are fully tempted is not as low as the marginal value of the low types who are exercising self-control. We first examine the case where the high types have weak temptation.

### 3.3.1 Weak Downward Temptation

We first show that if the high types have weak downward temptation, the seller does not gain from offering  $M_L \supsetneq \{x_L\}$ . The only reason for the seller to decorate  $M_L$  is to lower  $W_H(M_L)$  and weaken the ex-ante IC for the high types, but this is not possible. If the seller offers a "plain" menu  $\{x_L\}$  for the low types, the high types' ex-ante utility from the menu is  $W_H(\{x_L\}) = U_H(x_L)$ . We now show that there exists no menu  $M_L \supsetneq \{x_L\}$  that yields a lower value of ex-ante utility. To see this, take any menu  $M_L \supsetneq \{x_L\}$  that preserves ex-post IC for the low types. Let  $z \in M_L$  be an offer that maximizes  $V_H$ . Ex-post IC for the low types and weak downward temptation imply  $z \geq x_L$  (the standard monotonicity argument with IC). This and  $U_H \succ V_H$  imply  $U_H(z) \geq U_H(x_L)$  and hence

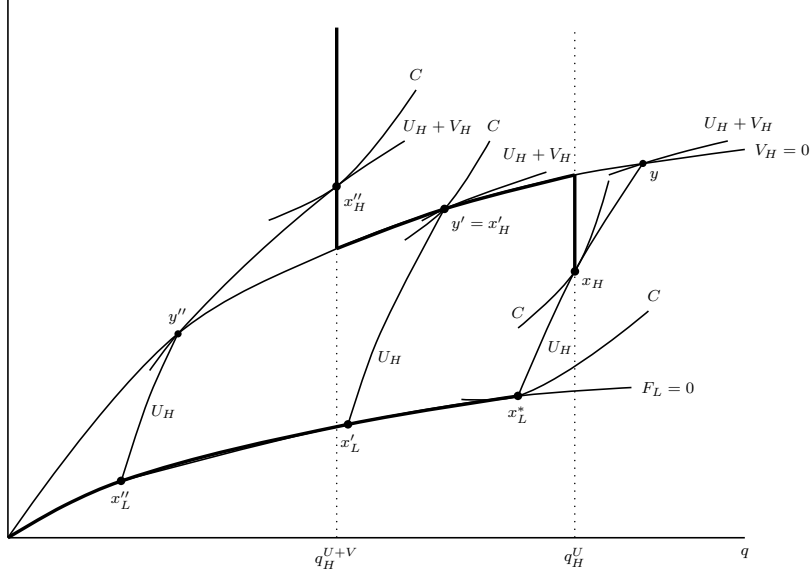
$$W_H(M_L) = \max_{y \in M_L} [U_H(y) + V_H(y)] - V_H(z) \geq U_H(z) \geq U_H(x_L), \quad (15)$$

which proves our claim.

To complete the characterization of optimal schedules, let  $(M_L, x_L, M_H, x_H)$  be an optimal schedule. By ex-ante IC,  $W_H(M_L) \leq W_H(M_H)$ . By  $W_H(M_L) = U_H(x_L)$  and (11),

$$U_H(x_L) \leq U_H(x_H) + V_H(x_H) - \max\{0, V_H(x_H)\}. \quad (16)$$

<sup>13</sup>This is because  $U_L(x_L^*) + V_L(x_L^*) \geq 0$ ,  $U_H + V_H \succ U_L + V_L$ , and  $x_L^* \gg 0$ .



**Figure 2:** Optimal schedule when the high types have weak downward temptation

By Lemma 1,

$$F_L(x_L) \geq 0. \quad (17)$$

Therefore, (16) and (17) constitute a necessary condition for optimality. They are also sufficient, as the following proposition shows.

**Proposition 2.** *Suppose that the high-type consumers have weak downward temptation. Then, for any optimal schedule  $(M_L, x_L, M_H, x_H)$ , the pair  $(x_L, x_H)$  is a solution of maximizing  $n_L \pi(x_L) + n_H \pi(x_H)$  subject to (16) and (17). Conversely, if a pair  $(x_L, x_H)$  solves the constrained maximization, then  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is an optimal schedule, (16) and (17) hold with equality, and  $F_L(x_H) < 0$ .*

This result allows us to describe the optimal schedule graphically. See Figure 2. Since  $F_L(x_L) = 0$  at the optimum, one option for the seller is to set  $x_L = x_L^*$ . With this choice, the set of feasible choices of  $x_H$  is given by the kinked curve that follows the indifference curve of  $U_H$  from  $x_L^*$  to  $y$  and then follows the indifference curve of  $U_H + V_H$  to the right. This kinked curve is the set of offers  $x_H$  that satisfy (16) with equality. Let  $x_H$  denote the offer that is most profitable on the kinked curve. To consider the interesting case, suppose, as in the figure, that this offer  $x_H$  lies on the indifference curve of  $U_H$ .

We now decrease the quality level offered to the low types along  $F_L = 0$ . Then, the kinked curve shifts upwards and therefore the most profitable offer that can be given to the high types moves up (straight if preferences are quasi-linear). However, it eventually hits the  $V_H = 0$  curve. At this point, the offer for the high types is at the kink and remains so for a while as we continue moving  $x_L$ . For example, if  $x_L'$  is the offer to the low types, the most profitable offer that can be given to the high types is  $y'$ . As we continue, the offer to the high types eventually moves on to the indifference curve of  $U_H + V_H$ , as depicted by  $x_H''$ . The pair of thick lines in the figure show the paths of the offers. Then the seller's problem is to choose an offer  $\hat{x}_L$  between the origin and  $x_L^*$  on  $F_L = 0$ , to maximize the profits  $n_L \pi(\hat{x}_L) + n_H \pi(\hat{x}_H)$ , where  $\hat{x}_H$  is the associated offer for the high types. Then  $(\{\hat{x}_L\}, \hat{x}_L, \{\hat{x}_H\}, \hat{x}_H)$  is an optimal schedule.

The figure also illustrates why the seller offers multiple menus. If the seller offers a single menu, then by ex-post IC,  $x_H$  has to be on the indifference curve of  $U_H + V_H$  that passes through  $x_L$ . Since the indifference curves of  $U_H + V_H$  are flatter than those of  $U_H$ , one can see from the figure that by offering two menus, the seller expands the set of offers that can be assigned to the high types for any given  $x_L \neq 0$  on  $F_L = 0$ .

Important properties of optimal schedules are summarized as follows.

**Proposition 3.** *If the high-type consumers have weak downward temptation, any optimal schedule satisfies the following properties:*

- (i) *The low types get a zero ex-ante surplus:  $W_L(M_L) = 0$ .*
- (ii) *The high types get a strictly positive ex-ante surplus (i.e., information rent): if  $x_L \neq 0$ , then  $W_H(M_H) > 0$ .*
- (iii) *The offer  $x_H$  is not ex-post socially efficient in the sense that, at  $x_H$ , the iso-profit curve is not necessarily tangent with the indifference curve of  $U_H + V_H$ .*
- (iv) *The seller offers different menus to different types: if  $x_L \neq 0$ , then  $M_L \neq M_H$ .*

An implication of the characterization is that, in contrast with the upward temptation case, no discontinuity arises from the introduction of downward temptation. First, as in the standard case, the seller has no incentive to decorate menus. Second, the profile of offers that the consumers choose, i.e.,  $(x_L, x_H)$ , is close to that in the standard problem if the preferences are close to being standard. Indeed, (16) and (17) can be rewritten as

$$\begin{aligned} U_H(x_L) &\leq \min\{U_H(x_H) + V_H(x_H), U_H(x_H)\}, \\ 0 &\leq \min\{U_L(x_L) + V_L(x_L), U_L(x_L)\}. \end{aligned}$$

As  $V_\gamma$  converges to  $U_\gamma$ , the pair of inequalities converges to the critical pair of incentive constraints in the standard problem with utility functions  $U_\gamma$ .

### 3.3.2 Strong Downward Temptation

We now examine the case where the high types have strong downward temptation:  $V_H \prec U_L + V_L$ . Since  $V_L \prec V_H$ , we have  $V_L \prec U_L + V_L$ , i.e., the low types also have downward temptation.

If the high types have strong downward temptation, the seller can bunch all the consumers into a single menu without any loss. To see this, suppose, for the moment, that ex-post IR binds for the low types:

$$U_L(x_L) + V_L(x_L) = 0. \quad (18)$$

Since  $V_H \prec U_L + V_L$ , we obtain  $V_H(x_L) \leq 0$ , i.e.,  $x_L$  is not as tempting as  $(0, 0)$  for the low types. Furthermore, ex-post IC for the low types implies that no other offer in  $M_L$  is more tempting than  $(0, 0)$  and thus  $\max_{x \in M_L} V_H(x) = 0$ . This implies

$$W_H(M_L) \geq U_H(x_L) + V_H(x_L). \quad (19)$$

Since  $\max_{x \in M_H} V_H(x) \geq 0$ , we have  $W_H(M_H) \leq U_H(x_H) + V_H(x_H)$ . This, together with (19) and ex-ante IC, implies

$$U_H(x_H) + V_H(x_H) \geq U_H(x_L) + V_H(x_L).$$

The inequality implies that even if  $x_H$  and  $x_L$  are offered in the same menu, the high types continue to have an incentive to choose  $x_H$ . This and (18) imply that  $\{x_L, x_H\}$  satisfies the critical pair of incentive constraints in the standard problem with utility functions  $U_\gamma + V_\gamma$ ,



suggesting that the optimal schedule in the standard problem is also optimal here. However, to establish this claim, there are two issues to be resolved.

First, the above argument starts by assuming (18). What if the seller sets  $x_L$  such that  $U_L(x_L) + V_L(x_L) > 0$ ? The advantage of doing so is that it enables the seller to decorate  $M_L$  with a low quality good and reduce the high types' ex-ante utility for  $M_L$ . The most effective decoration is  $(\hat{q}, 0)$  defined by  $U_L(\hat{q}, 0) + V_L(\hat{q}, 0) = U_L(x_L) + V_L(x_L)$ . The offer  $(\hat{q}, 0)$  is the most tempting offer that the seller can include in  $M_L$  without disturbing ex-post IC for the low types. This offer gives  $V_H(\hat{q}, 0) > 0$ , and thus lowers the high types' ex-ante utility from  $M_L$  and enables the seller to charge more for  $x_H$  in a separate menu. Therefore, by choosing  $x_L$  for which ex-post IR does not bind, the seller earns less from the low types but can earn more from the high types. We next show that despite being feasible, this decoration strategy does not increase the overall profit if preferences are quasi-linear. That is, with the restricted domain of preferences, (18) is satisfied at any optimal schedule.

**Lemma 2.** *Suppose that the high-type consumers have strong downward temptation and the ordinal preferences induced by  $U_\gamma + V_\gamma$  and  $V_\gamma$  are quasi-linear for each  $\gamma$ .<sup>14</sup> Then, for any optimal schedule,  $U_L(x_L) + V_L(x_L) = 0$ .*

With this result and the restricted domain of preferences, the previous argument implies that for any optimal schedule  $(M_L, x_L, M_H, x_H)$ , the simplified menu  $\{x_L, x_H\}$  satisfies all of the ex-post incentive constraints. Therefore, to conclude that offering a single menu  $\{x_L, x_H\}$  is optimal, it remains to show that the menu satisfies ex-ante IR for each type. To this end, we show that ex-ante IR is vacuous under downward temptation.

**Lemma 3.** *For consumers with downward temptation, any menu satisfies ex-ante IR.*

This yields the following characterization of optimal schedules.

**Proposition 4.** *Suppose that the high-type consumers have strong downward temptation and the ordinal preferences of  $U_\gamma + V_\gamma$  and  $V_\gamma$  are quasi-linear for each  $\gamma$ . Then, for any optimal schedule  $(M_L, x_L, M_H, x_H)$ , the pair  $(x_L, x_H)$  is a solution to the standard problem with utility functions  $U_\gamma + V_\gamma$ . Conversely, if  $(x_L, x_H)$  is a solution to the standard problem with utility functions  $U_\gamma + V_\gamma$ ,  $(\{x_L, x_H\}, x_L, \{x_L, x_H\}, x_H)$  is an optimal schedule.*

This result implies that, if the temptation is downward and strong, the optimal schedule is qualitatively the same as that in the standard model. With strong downward temptation, all that the analyst has to do is use the consumers' utility functions under self-control ( $U_\gamma + V_\gamma$ ) within the standard model.

## 4 Entry Fees

We have so far assumed that consumers who do not buy any good do not have to pay. While this is a reasonable assumption for retail stores and restaurants, a number of services charge fees that are independent of service usage. In this section, we extend our analysis to the case where the seller can charge such fees.

In terms of formal modeling, allowing for entry fees is equivalent to removing the assumption that each menu contains  $(0, 0)$ . Thus, a *menu* is now a non-empty compact subset  $M \subseteq \mathbb{R}_+^2$ .

Removing  $(0, 0)$  from a menu can raise profits in two ways. First, by removing  $(0, 0)$ , the seller can eliminate ex-post IR from the incentive constraints. Note, however, that ex-ante IR

<sup>14</sup>For the ordinal definition of quasi-linearity, see, e.g., Mas-Colell, Whinston, and Green (1995).

remains a constraint, since consumers continue to have the option of not choosing any of the menus offered by the seller. Second, the seller may gain from deleting  $(0,0)$  since doing so may also reduce self-control costs for consumers who are tempted by  $(0,0)$ . Since this raises the consumers' ex-ante utility, the seller can charge more.

As in the standard analysis, schedules list only the offers that consumers can choose and do not necessarily specify the price for all  $q$ . If the price for a quality level  $q$  is not specified, it means that either the seller does not offer the quality, or the price for the quality is prohibitive. For this reason, the entry fee, defined as the price for  $q = 0$ , may not appear explicitly in the characterization of optimal schedules. Entry fees can be made explicit since any high enough entry fee will preserve all the incentives. To gain more insight, we will characterize the minimum entry fees that support the optimal schedule (Section 4.5). As we will show, the minimum entry fees are sometimes positive, while they are always zero in the standard model of nonlinear pricing.

#### 4.1 Complete Information

We again start with the complete information case. Since ex-post IR is no longer a constraint,  $x_\gamma^*$  is the most profitable offer subject only to the constraint that  $\{x_\gamma^*\}$  satisfies ex-ante IR. Since  $\{x_\gamma^*\}$  is truly a singleton (does not contain the origin) and does not induce any temptation,  $W_\gamma(\{x_\gamma^*\}) = U_\gamma(x_\gamma^*)$ . Thus  $x_\gamma^*$  is simply the offer that maximizes  $\pi(x)$  subject to  $U_\gamma(x) = 0$ . Therefore, the feasibility of entry fees changes  $x_\gamma^*$  only for consumers with downward temptation. Indeed, for these consumers, ex-post IR is a binding constraint when entry fees are not feasible.

#### 4.2 Upward Temptation

If the high types have upward temptation, full surplus extraction remains possible. The construction of the optimal schedule is identical, except that, as just discussed, the feasibility of entry fees changes  $x_L^*$  if the low types have downward temptation. The proof is thus omitted.

**Proposition 5.** *If entry fees are feasible and the high-type consumers have upward temptation, there exists a feasible schedule  $(M_L, x_L, M_H, x_H)$  such that  $x_L = x_L^*$  and  $x_H = x_H^*$ .*

#### 4.3 Weak Downward Temptation

If the high types have weak downward temptation, the feasibility of entry fees changes the basic form of the optimal schedule. Recall that without entry fees, the seller offers two menus and separates the types, and ex-post IR binds for the low types if they have downward temptation. If entry fees are feasible, on the other hand, ex-post IR does not have to be satisfied.

Figure 2 shows another reason why entry fees can increase profits. Without entry fees,  $x_H$  is on the indifference curve of either  $U_H + V_H$  or  $U_H$ . If  $x_H$  is on the  $U_H + V_H$  curve, the high types are tempted by  $(0,0)$  and incur a positive self-control cost. If entry fees are feasible, the seller can remove  $(0,0)$  from the menu and raise the high types' ex-ante utility.

To characterize optimal schedules, let  $(M_L, x_L, M_H, x_H)$  be any optimal schedule. The proof for (15) remains valid and therefore the seller can set  $M_L = \{x_L\}$  without any loss. Hence  $W_H(M_L) = U_H(x_L)$ . By ex-ante IC,  $W_H(M_H) \geq W_H(M_L)$ . Since the self-control cost is non-negative,  $W_H(M_H) \leq U_H(x_H)$ . These inequalities together imply

$$U_H(x_H) \geq U_H(x_L). \quad (20)$$

For the low types, non-negative self-control cost implies  $W_L(M_L) \leq U_L(x_L)$  and ex-ante IR implies  $W_L(M_L) \geq 0$ , yielding

$$U_L(x_L) \geq 0. \quad (21)$$

Inequalities (20) and (21) are nothing but the pair of critical incentive constraints in the standard problem with utility functions  $U_\gamma$ . That is to say, the standard problem with utility functions  $U_\gamma$  faces fewer constraints.

Conversely, let  $\{x_H, x_L\}$  denote an optimal menu in the standard problem with utility functions  $U_\gamma$  (possibly  $x_L = 0$ ). We claim that  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is an optimal schedule. Indeed, since these menus do not induce any temptation, consumers evaluate them with  $U_\gamma$ . Therefore

$$\begin{aligned} W_H(\{x_H\}) &= U_H(x_H) = U_H(x_L) = W_H(\{x_L\}) \geq 0, \\ W_L(\{x_L\}) &= U_L(x_L) = 0 \geq U_L(x_H) = W_L(\{x_H\}). \end{aligned}$$

This shows that the proposed schedule satisfies ex-ante IR and IC. Since the menus are singletons, ex-post IC holds vacuously. Since  $(x_L, x_H)$  maximizes profits subject to (20) and (21), there is no schedule that generates more profits. Thus we have shown

**Proposition 6.** *Suppose that entry fees are feasible and the high-type consumers have weak downward temptation. Then for any optimal schedule  $(M_L, x_L, M_H, x_H)$ , the pair  $(x_L, x_H)$  solves the standard problem with utility functions  $U_\gamma$ . Conversely, if a pair  $(x_L, x_H)$  solves the standard problem with utility functions  $U_\gamma$ , then  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is an optimal schedule.*

By comparing this result with Figure 2, we can see how entry fees affect the optimal schedule. First, if the low types have downward temptation, then  $U_L \succ F_L$  and thus the feasibility of entry fees moves up the curve on which  $x_L$  has to be located. In this case, therefore,  $M_L$  charges a positive entry fee. Note that if  $x_L \neq 0$ , then  $U_L(x_L) + V_L(x_L) < 0$ . Therefore, ex post, a low-type consumer prefers to buy nothing, but  $(0, 0)$  is no longer an option because he has committed to an entry fee. Having made the commitment, he finds  $x_L$  to be an optimal choice.

As Figure 2 shows, another effect of the feasibility of entry fees is that the set of offers  $x_H$  that can be assigned to the high types faces no constraint from the indifference curves of  $U_H + V_H$ . Since  $U_H \succ U_H + V_H$ , this effect is also favorable to the seller. If the optimal  $x_H$  falls in the expanded part of the constraint set,  $M_H$  also charges an entry fee.

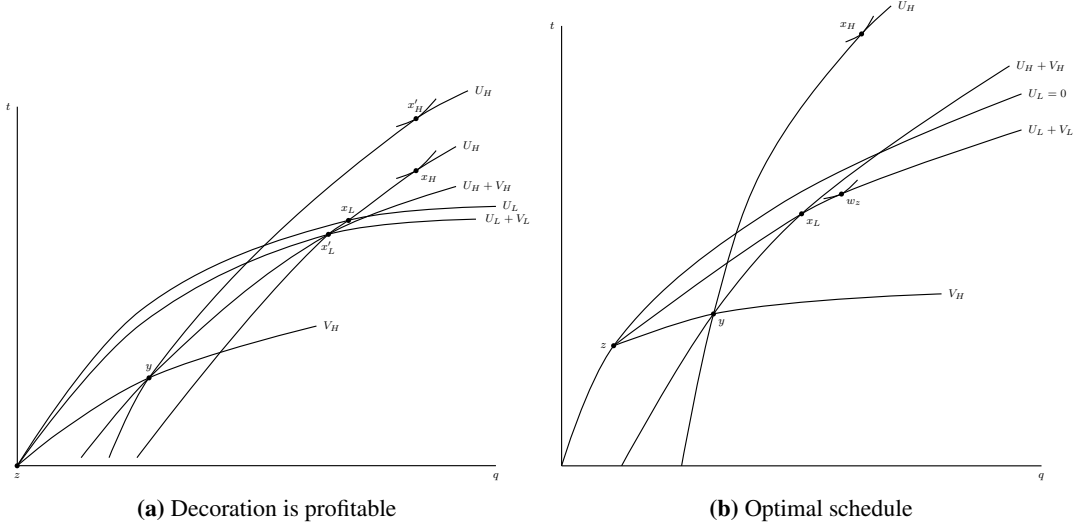
#### 4.4 Strong Downward Temptation

If the high types' downward temptation is strong, the optimal schedule differs from that in the case of weak downward temptation. The firm now gains from decorating  $M_L$ . To see why, let  $(\{x_L\}, x_L, \{x_H\}, x_H)$  be the optimal schedule in Proposition 6. Suppose further that the scale of the function  $V_L$  is small and therefore  $U_L + V_L$  and  $U_L$  induce similar indifference curves (i.e., the low types have almost infinite willpower). The seller can then offer a pair of menus given by  $M'_L = \{x'_L, z = (0, 0)\}$  and  $M'_H = \{x'_H\}$  depicted in Figure 3a. Then

$$W_H(M'_L) = U_H(y) + V_H(y) - V_H(y) = U_H(y) < U_H(x_L) = W_H(\{x_L\}).$$

The inequality implies that the presence of  $(0, 0)$  in  $M'_L$  decreases the high types' ex-ante utility from the menu for the low types. This allows the seller to extract more surplus from the high types. In the figure,  $x'_H$  is indeed located above  $x_H$ . The difference between  $x'_H$  and  $x_H$  is bounded away from zero as  $x'_L$  converges to  $x_L$ .

An optimal schedule can be identified as follows. See Figure 3b. Pick an offer  $z = (q_z, t_z)$  such that either  $U_L(z) = 0$  or  $t_z = 0$ . Then pick another offer  $x_L$  that is indifferent to  $z$  for



**Figure 3:** Entry fees are feasible and the high types have strong downward temptation

$U_L + V_L$  and such that  $x_L \geq z$  (so that  $U_L(x_L) \geq 0$ ). Given a choice of  $z$  and  $x_L$ , compute the high types' ex-ante utility from  $\{x_L, z\}$ , which equals  $U_H(y)$ . Then, among the offers  $x_H$  such that  $U_H(x_H) = U_H(y)$ , choose one that maximizes  $\pi(x_H)$ . Then let  $\Pi(z, x_L) \equiv n_H \pi(x_H) + n_L \pi(x_L)$  denote the expected profit given  $(z, x_L)$ . To identify an optimal schedule, first choose  $x_L$  between  $z$  and  $w_z$  on the  $U_L + V_L$  indifference curve, to maximize  $\Pi(z, x_L)$ . This gives an optimal offer  $x_L(z)$  as a function of  $z$ . Finally, choose  $z$  to maximize  $\Pi(z, x_L(z))$ . Given a maximizer  $z$ , let  $(x_L, x_H)$  be the associated pair of offers. Then  $(\{z, x_L\}, x_L, \{x_H\}, x_H)$  is an optimal schedule.

Formally, let  $Z$  be the set of offers  $z = (q_z, t_z)$  such that either  $[U_L(z) = 0 \text{ and } 0 \leq z \leq x_L^*]$  or  $t_z = 0$ . For any  $z \in Z$ , let  $w_z$  be the offer that maximizes  $\pi(w_z)$  subject to  $U_L(w_z) + V_L(w_z) = U_L(z) + V_L(z)$  and  $w_z \geq z$ . For any  $z \in Z$ , let  $X_L(z)$  be the set of offers  $x_L$  such that  $U_L(x_L) + V_L(x_L) = U_L(z) + V_L(z)$  and  $z \leq x_L \leq w_z$ . For any  $z \in Z$  and  $x_L \in X_L(z)$ , let  $X_H(z, x_L)$  denote the offer  $x_H$  that maximizes  $\pi(x_H)$  subject to  $U_H(x_H) = U_H(x_L) + V_H(x_L) - V_H(z)$ . Then

**Proposition 7.** *Suppose that entry fees are feasible and the high-type consumers have strong downward temptation. Let  $(z, x_L)$  be a pair that maximizes  $n_L \pi(x_L) + n_H \pi(X_H(z, x_L))$  subject to  $z \in Z$  and  $x_L \in X_L(z)$ . Then  $(\{z, x_L\}, x_L, \{x_H\}, x_H)$  with  $x_H = X_H(z, x_L)$  is an optimal schedule.*<sup>15</sup>

#### 4.5 Supporting Entry Fees

In this section, we explicitly compute the entry fees that appear only implicitly in the characterization of optimal schedules. That is, given an optimal schedule, we identify the entry fee level for each menu so that the incentive constraints are preserved. We say that a pair of entry fees  $(e_L, e_H) \in \mathbb{R}_+^2$  supports the optimal schedule if adding the offers  $(0, e_L)$  and  $(0, e_H)$  to  $M_L$  and  $M_H$ , respectively, preserves the feasibility of the schedule. Here,  $e_\gamma$  is the fee that consumers are asked to pay if they choose  $M_\gamma$  and end up buying nothing. Since any pair of sufficiently high entry fees preserve feasibility, we look for the “minimal” such pairs.

<sup>15</sup>The proposition allows for  $z$  such that  $q_z > 0$  and  $t_z = 0$ , in which case  $U_L(z) + V_L(z) > 0$ . However, this case can be ruled out if preferences are quasi-linear. Since this can be proved with a straightforward modification of the proof of Lemma 2, the proof is omitted.

Formally, for a given feasible schedule  $(M_L, x_L, M_H, x_H)$ , a *supporting entry-fee profile* is a pair  $(e_L, e_H) \in \mathbb{R}_+^2$  such that  $(M_L \cup \{(0, e_L)\}, x_L, M_H \cup \{(0, e_H)\}, x_H)$  is feasible. It can be shown that for any feasible schedule, there exists a unique *minimum supporting entry-fee profile*  $e^* = (e_L^*, e_H^*)$ , which is the supporting entry-fee profile such that for any other supporting entry-fee profile  $e$ , we have  $e \geq e^*$ . See Appendix A.7 for the proof of the uniqueness.

Adding  $(0, e_\gamma)$  to  $M_\gamma$  affects the incentive constraints in three ways. First, if  $e_\gamma$  is too low, type  $\gamma$  may prefer  $(0, e_\gamma)$  to  $x_\gamma$  ex post: ex-post IC for  $\gamma$  may be disturbed. Second, if  $e_\gamma$  is too low,  $(0, e_\gamma)$  may be more tempting than other items in  $M_\gamma$  for  $\gamma$ . Then the type's self-control cost goes up, which may induce the type to switch to another menu: the ex-ante IC for  $\gamma$  may be disturbed. Third, if  $e_\gamma$  is too low, the other type ( $\gamma' \neq \gamma$ ) may find  $(0, e_\gamma)$  better than the other items in  $M_\gamma$ . This may increase the type's ex-ante utility from  $M_\gamma$  and induce the type to choose  $M_\gamma$  over  $M_{\gamma'}$ : ex-ante IC for  $\gamma'$  may be disturbed.

**Proposition 8.** *For any optimal schedule  $(M_L, x_L, M_H, x_H)$  in Propositions 5–7, the minimum supporting entry-fee profile is  $(\hat{e}_L, \hat{e}_H)$  defined by*

$$V_\gamma(0, \hat{e}_\gamma) = \min\{0, \max_{x \in M_\gamma} V_\gamma(x)\}, \quad \gamma = L, H.$$

In words, if type  $\gamma$ 's most tempting offer in  $M_\gamma$  is more tempting than the option of no purchase and no payment ( $\max V_\gamma \geq 0$ ), then  $\hat{e}_\gamma = 0$ . If the option of no purchase and no payment is even more tempting than the most tempting offer in  $M_\gamma$  ( $\max V_\gamma \leq 0$ ), then  $\hat{e}_\gamma$  is such that  $(0, \hat{e}_\gamma)$  is exactly as tempting as the most tempting offer.

Notice that  $\hat{e}_\gamma$  is independent of  $U_\gamma$  and the other type's preferences. This implies that, among the three effects discussed above, only the second one is binding:  $\hat{e}_\gamma$  is determined solely by the constraint of not affecting  $\gamma$ 's most tempting choice. Intuitively, the reason is as follows. First, if type  $\gamma$  has upward temptation, ex-post IC is not a binding constraint for  $\hat{e}_\gamma$  since an offer of the form  $(0, e_\gamma)$  is not a serious choice in the ex-post self-controlled decision. Since the untempted part prefers  $x_\gamma$  to  $(0, 0)$  (otherwise the type would not choose the menu), no amount of upward temptation makes  $(0, 0)$ , let alone  $(0, e_\gamma)$ , an appealing choice. Second, if the consumer has downward temptation, an offer of the form  $(0, e_\gamma)$  is more important when the consumer is fully tempted (i.e., when he maximizes  $V_\gamma$ ) than when the consumer is exercising self-control (when he maximizes  $U_\gamma + V_\gamma$ ). This allows us to ignore the effect on the optimal choice in the  $U_\gamma + V_\gamma$  problem. Finally, to see that ex-ante IC for the other type ( $\gamma' \neq \gamma$ ) is not a binding constraint for  $\hat{e}_\gamma$ , note that if  $(0, \hat{e}_\gamma)$  does increase the ex-ante utility of  $\gamma'$  in  $M_\gamma$ , then  $(0, \hat{e}_\gamma)$  has to be the ex-post optimal choice for  $\gamma'$  in  $M_\gamma$ . But, if the outcome of choosing the menu  $M_\gamma$  is to buy nothing and pay a non-negative entry fee, the consumer prefers not choosing the menu. Thus the constraint of not inducing  $\gamma'$  to enter  $M_\gamma$  is not binding for  $\hat{e}_\gamma$ .

While Proposition 8 gives the exact level of the minimum supporting entry fee for each menu, one may be particularly interested in whether entry fees are positive at the optimal schedule. As Table 1 summarizes, Proposition 8 has a few implications: (i) for each type,  $\hat{e}_\gamma = 0$  if  $\gamma$  has upward temptation, (ii)  $\hat{e}_L > 0$  if the low types have downward temptation and the high types do not have strong downward temptation, and (iii)  $\hat{e}_H > 0$  if the high types have strong downward temptation.

Among these implications, (i) might be particularly interesting since it says that if  $\hat{e}_\gamma > 0$ , type  $\gamma$  has downward temptation. Thus, if the data for a particular service category show that positive entry fees are charged consistently in menus targeted for a certain segment of consumers, this may be an indication of  $\hat{e}_\gamma > 0$  for these consumers. Our theory then implies that these consumers have downward temptation.

It is thus worth noting that implication (i) discussed above extends to all feasible schedules.

Low Type's Temptation	High Type's Temptation		
	Upward	Weak Downward	Strong Downward
Upward	$\hat{e}_L = 0, \hat{e}_H = 0$	$\hat{e}_L = 0, \hat{e}_H \geq 0$	
Downward	$\hat{e}_L > 0, \hat{e}_H = 0$	$\hat{e}_L > 0, \hat{e}_H \geq 0$	$\hat{e}_L \geq 0, \hat{e}_H > 0$

**Table 1:** Signs of minimum supporting entry fees at the optimal schedule

**Proposition 9.** *Let  $(M_L, x_L, M_H, x_H)$  be any feasible schedule and  $(e_L^*, e_H^*)$  be the minimum supporting entry-fee profile for the schedule. Then for any type  $\gamma$ , if  $e_\gamma^* > 0$ , then type  $\gamma$  has downward temptation.*

## 5 Conclusion

Consumers' temptation and self-control appear extremely relevant for firms' pricing decisions. By using a recent advance in decision theory together with the classical framework of nonlinear pricing, we provide a formal theoretical analysis of a firm's optimal response to consumers with temptation. Because of costly self-control, the number of menus and entry fees matter for the seller's problem and thus our theory provides a link between these decisions of the seller and the demand side of the market. Since the standard nonlinear pricing problem is subsumed as a special case, we were also able to clarify whether the introduction of slight temptation affects the firm's behavior qualitatively.

The extreme result of full surplus extraction depends on our assumptions. For instance, as mentioned before, we assumed that the cost of creating a menu is zero, which is problematic if each menu represents the entire selection of a single physical retail store. If the setup cost of a store is high, the firm may find it too costly to have multiple stores. In a companion paper, we studied the case where the seller is restricted to offer a single menu (Esteban, Miyagawa, and Shum, 2006). Another critical assumption is that the seller is a monopolist. The presence of competitors who sell identical products changes the result completely since profits are driven down to zero (Esteban and Miyagawa, 2006). However, the results in the present paper would survive to some degree in markets where sellers are heterogeneous and have some market power.

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## A Appendix

### A.1 Proof of Proposition 1

Let  $y$  be the intersection of the  $U_H = 0$  curve and the indifference curve of  $U_H + V_H$  through  $x_L^*$ :

$$\begin{aligned} U_H(y) + V_H(y) &= U_H(x_L^*) + V_H(x_L^*), \\ U_H(y) &= 0. \end{aligned} \quad (22)$$

The offer  $y$  is well defined by Assumption 4. Since  $F_L(x_L^*) = 0$ ,  $x_L^* \gg 0$ , and  $F_L \prec U_H \prec U_H + V_H$ , we have  $y \gg x_L^*$ .

If  $V_L(y) \leq V_L(x_L^*)$  (which happens if  $V_L \prec U_H + V_H$ ), let  $z = y$ . Otherwise, let  $z$  be the intersection of the indifference curve of  $V_L$  through  $x_L^*$  and the indifference curve of  $V_H$  through  $y$ :

$$\begin{aligned} V_L(z) &= V_L(x_L^*), \\ V_H(z) &= V_H(y). \end{aligned} \quad (23)$$

We claim that a schedule  $(\{x_L^*, z\}, x_L^*, \{x_H^*\}, x_H^*)$  is feasible and thus optimal. By the definition of complete-information offers, ex-post IR is satisfied for each type and  $\{x_H^*\}$  satisfies ex-ante IR. Since  $\{x_H^*\}$  contains only  $x_H^*$  and  $(0, 0)$ , ex-post IC is vacuous for the high types. Thus, it remains to prove ex-ante IC for each type and ex-ante IR and ex-post IC for the low types.

*Ex-ante IC for H:* We first show that the high types' ex-post optimal choice from  $\{x_L^*, z\}$  is  $x_L^*$ . Indeed,  $F_L(x_L^*) = 0$  and  $F_L \prec U_H + V_H$  imply

$$U_H(x_L^*) + V_H(x_L^*) \geq 0. \quad (24)$$

Further,  $z \geq y$ ,  $V_H(z) = V_H(y)$ , and  $V_H \succ U_H + V_H$  imply

$$U_H(z) + V_H(z) \leq U_H(y) + V_H(y) = U_H(x_L^*) + V_H(x_L^*). \quad (25)$$

This and (24) imply that  $x_L^*$  is an optimal choice from  $\{x_L^*, z\}$  for  $U_H + V_H$ .

We show next that the most tempting choice in  $\{x_L^*, z\}$  is  $z$ . Indeed, we have  $V_H(y) \geq V_H(x_L^*)$  by (22),  $y \gg x_L^*$ , and  $V_H \succ U_H + V_H$ . Thus by (23),  $V_H(z) \geq V_H(x_L^*)$ . Further,  $F_L(x_L^*) = 0$  and  $F_L \prec V_H$  imply  $V_H(x_L^*) \geq 0$  and hence  $V_H(z) \geq 0$ .

These facts together imply

$$W_H(\{x_L^*, z\}) = U_H(x_L^*) + V_H(x_L^*) - V_H(z) = U_H(y) + V_H(y) - V_H(y) = 0 = W_H(\{x_H^*\}).$$

*Ex-post IC for L:* By  $z \geq x_L^*$ , (25), and  $U_H + V_H \succ U_L + V_L$ , we have  $U_L(x_L^*) + V_L(x_L^*) \geq U_L(z) + V_L(z)$ .

*Ex-ante IR for L:* By the construction of  $z$ ,  $V_L(x_L^*) \geq V_L(z)$ . This and ex-post IC imply that the inclusion of  $z$  does not affect the low types' ex-ante utility:  $W_L(\{x_L^*, z\}) = W_L(\{x_L^*\})$ . Since  $x_L^*$  is a complete-information offer,  $W_L(\{x_L^*\}) = 0$ .

*Ex-ante IC for L:* Suppose, by contradiction, that  $W_L(\{x_H^*\}) > 0$ . This is possible only if  $U_L(x_H^*) + V_L(x_H^*) > 0$ , which implies

$$W_L(\{x_H^*\}) = U_L(x_H^*) + V_L(x_H^*) - \max\{0, V_L(x_H^*)\}. \quad (26)$$

But since  $x_H^* \gg 0$  and  $U_H \succ F_L$ , we have  $F_L(x_H^*) < 0$ , which implies that (26) is negative, a contradiction. This proves  $W_L(\{x_H^*\}) \leq 0$ , as desired. Q.E.D.

## A.2 Proof of Proposition 2

The proof consists of a few lemmas.

**Lemma 4.** *If a schedule  $(M_L, x_L, M_H, x_H)$  is feasible,  $(x_L, x_H)$  satisfies*

$$F_L(x_L) \geq 0, \quad (27)$$

$$U_H(x_L) \leq U_H(x_H) + V_H(x_H) - \max\{0, V_H(x_H)\}. \quad (28)$$

*Proof.* See the main text.

**Lemma 5.** *If a pair  $(x_L, x_H)$  satisfies (27), (28), and  $F_L(x_H) < 0$ , then  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is a feasible schedule.*

*Proof.* We start with the low type. Since  $F_L(x_L) \geq 0$ , ex-post IR and ex-ante IR follow from Lemma 1. Thus, it remains to prove ex-ante IC. For this, it suffices to prove  $W_L(\{x_H\}) \leq 0$ . So, suppose  $W_L(\{x_H\}) > 0$ . This is possible only if  $U_L(x_H) + V_L(x_H) > 0$ . Thus  $W_L(\{x_H\}) = U_L(x_H) + V_L(x_H) - \max\{0, V_L(x_H)\}$ , which is negative since  $F_L(x_H) < 0$ , a contradiction.

Now, consider the high type. Since  $F_L(x_L) \geq 0$  and  $F_L \prec U_H$ , we obtain  $U_H(x_L) \geq 0$ . Thus, the right-hand side of (28) is non-negative. This implies  $U_H(x_H) + V_H(x_H) \geq 0$ , so ex-post IR is satisfied. Thus

$$W_H(\{x_H\}) = U_H(x_H) + V_H(x_H) - \max\{0, V_H(x_H)\} \geq U_H(x_L) \geq 0,$$

which proves ex-ante IR. In the main text, we proved  $W_H(\{x_L\}) = U_H(x_L)$ . Thus  $W_H(\{x_L\}) \leq W_H(\{x_H\})$ , which proves ex-ante IC. Q.E.D.

**Lemma 6.** *If a pair  $(x_L, x_H)$  satisfies (27), (28), and  $F_L(x_H) \geq 0$ , then there exists a pair  $(x'_L, x'_H)$  that satisfies (27), (28),  $F_L(x'_H) < 0$ , and  $n_L \pi(x'_L) + n_H \pi(x'_H) > n_L \pi(x_L) + n_H \pi(x_H)$ .*

*Proof.* Let  $(x_L, x_H)$  be as in the lemma. Then  $F_L(x_H) \geq 0$  and  $F_L(x_L) \geq 0$ . Since  $x_L^*$  is the most profitable offer satisfying  $F_L \geq 0$ ,

$$\pi(x_L^*) \geq \max\{\pi(x_L), \pi(x_H)\}. \quad (29)$$

Since the curve  $F_L = 0$  is tangent with the (differentiable) iso-profit curve at  $x_L^*$  and  $V_H \succ F_L$ , there exists an offer  $x'_H \gg x_L^*$  such that

$$\begin{aligned} V_H(x'_H) &> V_H(x_L^*), \\ \pi(x'_H) &> \pi(x_L^*). \end{aligned} \quad (30)$$



We claim that  $(x_L^*, x_H')$  is a desired pair. Since  $U_H \succ V_H$ ,  $U_H(x_H') > U_H(x_L^*)$ . Since  $V_H \succ F_L$  and  $F_L(x_L^*) = 0$ , we have  $V_H(x_L^*) \geq 0$ , and hence  $V_H(x_H') > 0$ . Thus

$$U_H(x_H') + V_H(x_H') - \max\{0, V_H(x_H')\} = U_H(x_H') > U_H(x_L^*).$$

This implies that  $(x_L^*, x_H')$  satisfies (28). Since  $x_L^*$  maximizes  $\pi$  subject to  $F_L \geq 0$ , (30) implies  $F_L(x_H') < 0$ . By (30) and (29),  $(x_L^*, x_H')$  generates larger profits than  $(x_L, x_H)$ . Q.E.D.

**Lemma 7.** *For any optimal schedule  $(M_L, x_L, M_H, x_H)$ , the pair  $(x_L, x_H)$  maximizes  $n_L\pi(x_L) + n_H\pi(x_H)$  subject to (27) and (28).*

*Proof.* If not, there exists a pair  $(x_L', x_H')$  that dominates  $(x_L, x_H)$ . Lemma 6 implies that, among such pairs, there exists one that also satisfies  $F_L(x_H') < 0$ . Then by Lemma 5,  $(\{x_L'\}, x_L', \{x_H'\}, x_H')$  is feasible. But this schedule generates more profits than  $(M_L, x_L, M_H, x_H)$ , a contradiction. Q.E.D.

**Lemma 8.** *If a pair  $(x_L, x_H)$  maximizes  $n_L\pi(x_L) + n_H\pi(x_H)$  subject to (27) and (28), then  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is an optimal schedule.*

*Proof.* By Lemma 6,  $F_L(x_H) < 0$ . Thus by Lemma 5,  $(\{x_L\}, x_L, \{x_H\}, x_H)$  is a feasible schedule. Suppose that this schedule is not optimal. Then there exists a feasible schedule  $(M_L', x_L', M_H', x_H')$  that dominates it. But by Lemma 4,  $(x_L', x_H')$  satisfies (27) and (28). Since  $(x_L, x_H)$  maximizes profits subject to (27) and (28), we obtained a contradiction. Q.E.D.

**Lemma 9.** *If a pair  $(x_L, x_H)$  maximizes  $n_L\pi(x_L) + n_H\pi(x_H)$  subject to (27) and (28), then (27) and (28) hold with equality and  $F_L(x_H) < 0$ .*

*Proof.* If (28) is not binding,  $x_H$  can be replaced with  $x_H + (0, \varepsilon)$  for a small  $\varepsilon > 0$ . If (27) is not binding,  $x_L$  can be replaced with  $x_L + (0, \varepsilon)$ . Lemma 6 implies  $F_L(x_H) < 0$ . Q.E.D.

### A.3 Proof of Proposition 3

(i) Since  $F_L(x_L) = 0$ , Lemma 1 implies  $W_L(M_L) = 0$ .

(ii) Since (16) binds,  $W_H(M_H) = U_H(x_L)$ . Since  $F_L(x_L) = 0$  and  $F_L \prec U_H$ , we have  $U_H(x_L) > 0$  if  $x_L \neq 0$ .

(iii) In Figure 2, if the optimal schedule offers a pair like  $(\{x_L'\}, \{x_H'\})$ , then at  $x_H'$ , the iso-profit curve is not tangent with the indifference curve of  $U_H + V_H$ . The same holds if the optimal schedule offers  $(\{x_L^*\}, \{x_H\})$ .<sup>16</sup>

(iv) Suppose, by contradiction, that  $x_L \neq 0$  and  $M_L = M_H$ . There are two possible cases. First, suppose  $V_H(x_H) \geq 0$ . Then (16) with equality implies  $U_H(x_L) = U_H(x_H)$ . Since  $F_L(x_H) < 0 = F_L(x_L)$  and  $U_H \succ F_L$ , we have  $x_H \gg x_L$ . Since  $U_H + V_H \prec U_H$ , we obtain  $U_H(x_L) + V_H(x_L) > U_H(x_H) + V_H(x_H)$ , a contradiction with ex-post IC. Next, consider the case where  $V_H(x_H) \leq 0$ . Then (16) with equality implies  $U_H(x_L) = U_H(x_H) + V_H(x_H)$ . Since  $F_L(x_L) = 0$ ,  $x_L \neq 0$ , and  $V_H \succ F_L$ , we obtain  $V_H(x_L) > 0$ . Thus  $U_H(x_L) + V_H(x_L) > U_H(x_L) = U_H(x_H) + V_H(x_H)$ , which is again a contradiction with ex-post IC. Q.E.D.

<sup>16</sup>One can easily find a numerical example where the optimal schedule offers a pair like  $(\{x_L'\}, \{x_H'\})$  or  $(\{x_L^*\}, \{x_H\})$ .

#### A.4 Proof of Lemma 2

It suffices to prove the following.

**Lemma 10.** *Suppose that the high-type consumers have strong downward temptation and the ordinal preferences of  $U_\gamma + V_\gamma$  and  $V_\gamma$  are quasi-linear for each  $\gamma$ . Then, for any feasible schedule  $(M_L, x_L, M_H, x_H)$  such that  $U_L(x_L) + V_L(x_L) > 0$ , there exists a feasible schedule  $(M'_L, x'_L, M'_H, x'_H)$  such that*

$$\begin{aligned} n_L \pi(x'_L) + n_H \pi(x'_H) &> n_L \pi(x_L) + n_H \pi(x_H), \\ U_L(x'_L) + V_L(x'_L) &= 0. \end{aligned}$$

To prove Lemma 10, fix a feasible schedule  $(M_L, x_L, M_H, x_H)$  (possibly  $M_L = M_H$ ) such that  $U_L(x_L) + V_L(x_L) > 0$ . See Figure 4. (For simplicity,  $x_H$  is not shown in the figure.) Since  $U_L(x_L) + V_L(x_L) > 0$ , there exists  $t' > 0$  such that  $x'_L \equiv x_L + (0, t')$  satisfies

$$U_L(x'_L) + V_L(x'_L) = 0. \quad (31)$$

First, consider the case where  $U_L(x_H) + V_L(x_H) \geq 0$ . Then  $\pi(x_H) \leq \pi(x'_L)$  and  $\pi(x_L) < \pi(x'_L)$ . Hence  $(\{x'_L\}, x'_L, \{x'_L\}, x'_L)$  is a feasible schedule and generates more profits than  $(M_L, x_L, M_H, x_H)$ . Since  $U_L(x'_L) + V_L(x'_L) = 0$ , we obtained the desired result.

Thus, in the remainder of the proof, assume  $U_L(x_H) + V_L(x_H) < 0$ . We now consider the following schedule:

$$(\{x'_L\}, x'_L, \{x_H\}, x_H).$$

Since  $x'_L$  satisfies (31) and  $\pi(x'_L) - \pi(x_L) = t' > 0$ , it remains to show that this schedule is feasible. By Lemma 3 (which is independent of Lemma 10), ex-ante IR is vacuous. By (31), ex-post IR holds for  $L$ . Since the initial schedule is feasible, ex-post IR also holds for  $H$ . Since  $U_L(x_H) + V_L(x_H) < 0$  and the low types have downward temptation,  $W_L(\{x_H\}) = 0$ . This implies that ex-ante IC holds for  $L$ . It remains to show ex-ante IC for  $H$ , i.e.,  $W_H(\{x_H\}) \geq W_H(\{x'_L\})$ . This is proved in the remainder of the proof.

First,  $W_H(\{x'_L\})$  is given by

$$W_H(\{x'_L\}) = U_H(x'_L) + V_H(x'_L) - \max\{0, V_H(x'_L)\} = U_H(x'_L) + V_H(x'_L) \quad (32)$$

since  $V_H \prec U_L + V_L$ . On the other hand, since offers in  $M_H \setminus \{x_H\}$  may be tempting,

$$W_H(\{x_H\}) \geq W_H(M_H). \quad (33)$$

Since the initial schedule satisfies ex-ante IC,

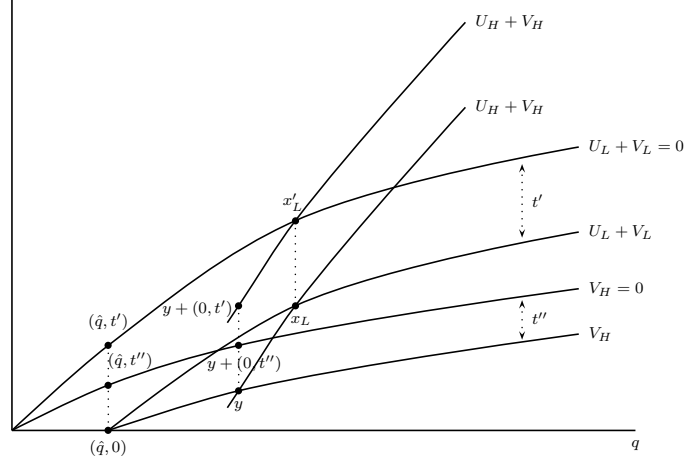
$$W_H(M_H) \geq W_H(M_L). \quad (34)$$

The ex-post IC for the low types in the initial schedule implies that none of the offers in  $M_L$  is below the indifference curve of  $U_L + V_L$  that passes through  $x_L$ . Since  $V_H \prec U_L + V_L$ , no offer in  $M_L$  is more tempting for the high types than the offer  $(\hat{q}, 0)$  defined by

$$U_L(\hat{q}, 0) + V_L(\hat{q}, 0) = U_L(x_L) + V_L(x_L). \quad (35)$$

That is,

$$V_H(\hat{q}, 0) \geq \max_{x \in M_L} V_H(x). \quad (36)$$



**Figure 4:** Proof of Lemma 2

Since the right-hand side of (35) is strictly positive,  $\hat{q} > 0$ . By quasi-linearity,  $U_L(\hat{q}, t') + V_L(\hat{q}, t') = 0$ . Let  $t'' > 0$  be defined by  $V_H(\hat{q}, t'') = 0$ . Since  $V_H \prec U_L + V_L$ , we have  $t'' < t'$ .

Let  $y$  be the offer defined by

$$V_H(y) = V_H(\hat{q}, 0), \quad (37)$$

$$U_H(y) + V_H(y) = U_H(x_L) + V_H(x_L). \quad (38)$$

Then

$$\begin{aligned}
W_H(M_L) &\geq U_H(x_L) + V_H(x_L) - V_H(\hat{q}, 0) && \text{by (36)} \\
&= U_H(y) + V_H(y) - V_H(y) && \text{by (37) and (38)} \\
&= U_H(y) + V_H(\hat{q}, t'') && \text{since } V_H(\hat{q}, t'') = 0 \\
&= U_H(y) + V_H(y + (0, t'')) && \text{by (37)} \\
&> U_H(y + (0, t')) + V_H(y + (0, t')) && \text{by } t' > t'' > 0 \\
&= U_H(x'_L) + V_H(x'_L) && \text{by (38).}
\end{aligned}$$

This, together with (32)–(34), implies  $W_H(\{x_H\}) > W_H(\{x'_L\})$ , as desired.

Q.E.D.

#### A.5 Proof of Lemma 3

Let  $\gamma$  be any type with downward temptation. Let  $M$  be any menu and let  $x \in M$  be such that  $V_\gamma(x) \geq 0$ . By downward temptation,  $V_\gamma(x) \geq 0$  implies  $U_\gamma(x) \geq 0$ , and hence

$$U_\gamma(x) + V_\gamma(x) \geq V_\gamma(x),$$

which implies

$$\max_{y \in M} [U_\gamma(y) + V_\gamma(y)] \geq V_\gamma(x).$$

Since this holds for all  $x \in M$  such that  $V_\gamma(x) \geq 0$  and  $M$  includes  $(0, 0)$ , we obtain

$$\max_{y \in M} [U_\gamma(y) + V_\gamma(y)] \geq \max_{y \in M} V_\gamma(y),$$

which means  $W_\gamma(M) \geq 0$ .

Q.E.D.

### A.6 Proof of Proposition 7

Let  $(\{z, x_L\}, x_L, \{x_H\}, x_H)$  be as stated in the proposition. We first show that this schedule is feasible. For the low types, ex-post IC is trivial by construction. Ex-ante IR holds since  $W_L(\{x_L, z\}) = U_L(z) \geq 0$ . For ex-ante IC, it suffices to show that  $U_L(x_H) < 0$ . So, suppose  $U_L(x_H) \geq 0$ . Note that  $U_L(x_L) \geq 0$ . Since  $x_L^*$  maximizes  $\pi$  subject to  $U_L \geq 0$ , we have  $\pi(x_L^*) \geq \max\{\pi(x_L), \pi(x_H)\}$ . Thus, the pair  $(z', x'_L) = (x_L^*, x_L^*)$  dominates  $(z, x_L)$  strictly since  $\pi(x_H(x_L^*, x_L^*)) > \pi(x_L^*)$ , which is a contradiction with the optimality of  $(z, x_L)$ . For the high types, ex-post IC is trivial. Ex-ante IC holds since  $W_H(\{x_H\}) = W_H(\{x_L, z\})$  by construction. For ex-ante IR, note  $W_H(\{x_L, z\}) \geq U_H(z) + V_H(z) - V_H(z) = U_H(z)$ . Since  $U_L(z) \geq 0$ , we have  $U_H(z) \geq 0$ .

To finish the proof, suppose that  $(\{z, x_L\}, x_L, \{x_H\}, x_H)$  is not optimal. Thus it is dominated by another schedule  $(M'_L, x'_L, M'_H, x'_H)$ . Since self-control costs are non-negative,  $U_L(x'_L) \geq 0$ . Let  $z' = (q'_z, t'_z)$  be the offer defined by

$$U_L(z') + V_L(z') = U_L(x'_L) + V_L(x'_L),$$

$$\text{either } U_L(z') = 0 \text{ or } t'_z = 0.$$

We claim that  $V_H(z') \geq \max_{x \in M'_L} V_H(x)$ . If  $t'_z = 0$ , this follows from ex-post IC for  $L$  and strong downward temptation. If  $U_L(z') = 0$ , then ex-ante IR implies

$$0 \leq W_L(M'_L) = V_L(z') - \max_{x \in M'_L} V_L(x).$$

The inequality together with  $U_L + V_L \succ V_H \succ V_L$  and ex-post IC for  $L$  yields the desired inequality.

The claim implies

$$W_H(M'_L) \geq U_H(x'_L) + V_H(x'_L) - V_H(z'). \quad (39)$$

Let  $x''_L = x'_L$  if  $x'_L \leq w_{z'}$  and  $x''_L = w_{z'}$  otherwise. Then  $x''_L$  and  $x'_L$  lie on the same indifference curve of  $U_L + V_L$ . Since  $U_L + V_L \prec U_H + V_H$ , we obtain

$$U_H(x''_L) + V_H(x''_L) \leq U_H(x'_L) + V_H(x'_L). \quad (40)$$

By ex-ante IC and non-negative self-control costs,  $W_H(M'_L) \leq W_H(M'_H) \leq U_H(x'_H)$ . This, together with (39) and (40), implies

$$U_H(x'_H) \geq U_H(x''_L) + V_H(x''_L) - V_H(z').$$

This implies  $\pi(x'_H) \leq \pi(x''_H)$ , where  $x''_H = X_H(z', x''_L)$ . Since  $\pi(x''_L) \geq \pi(x'_L)$ , the pair  $(x''_L, x''_H)$  is at least as profitable as  $(x'_L, x'_H)$ , which is strictly more profitable than  $(x_L, x_H)$ . Hence, the pair  $(z', x''_L)$  strictly dominates  $(z, x_L)$ , a contradiction with the initial choice of  $(z, x_L)$ . Q.E.D.

### A.7 Uniqueness of Minimum Supporting Entry Fees

This section proves that for any feasible schedule, there exists a unique minimum supporting entry-fee profile. To show this, we prove the following property: for any feasible schedule  $(M_L, x_L, M_H, x_H)$ , if  $e = (e_L, e_H)$  and  $e' = (e'_L, e'_H)$  are supporting entry-fee profiles, so is the coordinate-wise minimum  $e^{\min} \equiv (\min\{e_L, e'_L\}, \min\{e_H, e'_H\})$ . This property implies the uniqueness since the set of supporting entry-fee profiles is a non-empty closed subset of  $\mathbb{R}_+^2$ .

So, we show that the schedule  $(M_L \cup \{(0, e_L^{min})\}, x_L, M_H \cup \{(0, e_H^{min})\}, x_H)$  is feasible. For each type, ex-post IC and ex-ante IR are trivially satisfied since  $e$  and  $e'$  are supporting entry-fee profiles. Thus, it remains to prove ex-ante IC for each type. We prove only for the low type, since the proof for the high type works similarly. Suppose, by way of contradiction, that the low types prefer the menu intended for the high types, i.e.,

$$W_L(M_L \cup \{(0, e_L^{min})\}) < W_L(M_H \cup \{(0, e_H^{min})\}). \quad (41)$$

Since the left-hand side is non-negative by ex-ante IR, the right-hand side is positive. Assume, without loss of generality, that  $e_H^{min} = e_H$ . Then

$$W_L(M_H \cup \{(0, e_H)\}) > 0 \geq U_L(0, e_H) \geq U_L(0, e_H) + V_L(0, e_H) - \max_{M_H \cup \{(0, e_H)\}} V_L(x).$$

Looking at the both ends of these inequalities, we see that in the menu  $M_H \cup \{(0, e_H)\}$ , the offer  $(0, e_H)$  does not maximize  $U_L + V_L$ . Thus

$$\begin{aligned} W_L(M_H \cup \{(0, e_H)\}) &= \max_{M_H} [U_L(x) + V_L(x)] - \max_{M_H \cup \{(0, e_H)\}} V_L(x) \\ &\leq \max_{M_H} [U_L(x) + V_L(x)] - \max_{M_H \cup \{(0, e'_H)\}} V_L(x) \\ &\leq W_L(M_H \cup \{(0, e'_H)\}). \end{aligned}$$

This and (41) imply that at least one of the following holds:

$$\begin{aligned} W_L(M_L \cup \{(0, e'_L)\}) &< W_L(M_H \cup \{(0, e'_H)\}), \text{ or} \\ W_L(M_L \cup \{(0, e_L)\}) &< W_L(M_H \cup \{(0, e_H)\}). \end{aligned}$$

This is a contradiction since  $e$  and  $e'$  are both supporting entry-fee profiles. Q.E.D.

#### A.8 Proof of Proposition 8

We first prove the following result, which holds for any feasible schedule:

**Lemma 11.** *For any feasible schedule,  $(\hat{e}_L, \hat{e}_H)$  is a supporting entry-fee profile.*

*Proof.* Let  $(M_L, x_L, M_H, x_H)$  be any feasible schedule. We show that the modified schedule  $(M_L \cup \{(0, \hat{e}_L)\}, x_L, M_H \cup \{(0, \hat{e}_H)\}, x_H)$  is also feasible. So, take any type  $\gamma \in \{L, H\}$ . The following proof works in the same way for each type.

(Ex-post IC) We first show that the modified schedule satisfies ex-post IC for  $\gamma$ . Since the initial schedule is feasible, it suffices to show that the added item  $(0, \hat{e}_\gamma)$  is not strictly preferred to  $x_\gamma$  by  $U_\gamma + V_\gamma$ . To show this, first consider the case where type  $\gamma$  has upward temptation. Since the initial schedule is feasible,

$$0 \leq W_\gamma(M_\gamma) = U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max_{x \in M_\gamma} V_\gamma(x) \leq U_\gamma(x_\gamma).$$

Then, since  $U_\gamma + V_\gamma \succ U_\gamma$ , we obtain  $U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq 0$ . Since  $U_\gamma(0, \hat{e}_\gamma) + V_\gamma(0, \hat{e}_\gamma) \leq 0$ , we have  $U_\gamma(x_\gamma) + V_\gamma(x_\gamma) \geq U_\gamma(0, \hat{e}_\gamma) + V_\gamma(0, \hat{e}_\gamma)$ , as desired.

Now, consider the case when  $\gamma$  has downward temptation. Suppose, by way of contradiction,

$$U_\gamma(0, \hat{e}_\gamma) + V_\gamma(0, \hat{e}_\gamma) > U_\gamma(x_\gamma) + V_\gamma(x_\gamma). \quad (42)$$

Then there exists  $e'_\gamma > \hat{e}_\gamma$  such that  $U_\gamma(0, e'_\gamma) + V_\gamma(0, e'_\gamma)$  equals the right-hand side of (42). Since  $x_\gamma$  satisfies ex-post IC in the initial schedule, for all  $x \in M_\gamma$ ,

$$U_\gamma(x) + V_\gamma(x) \leq U_\gamma(0, e'_\gamma) + V_\gamma(0, e'_\gamma).$$

Since  $V_\gamma \prec U_\gamma + V_\gamma$ , it follows that for all  $x \in M_\gamma$ ,  $V_\gamma(x) \leq V_\gamma(0, e'_\gamma)$ . But then

$$\max_{x \in M_\gamma} V_\gamma(x) \leq V_\gamma(0, e'_\gamma) < V_\gamma(0, \hat{e}_\gamma) = \min\{0, \max_{x \in M_\gamma} V_\gamma(x)\},$$

which is a contradiction.

(Ex-ante IR) Ex-post IC just proved and  $V_\gamma(0, \hat{e}_\gamma) \leq \max_{x \in M_\gamma} V_\gamma(x)$  imply

$$\begin{aligned} W_\gamma(M_\gamma \cup \{(0, \hat{e}_\gamma)\}) &= U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max_{M_\gamma \cup \{(0, \hat{e}_\gamma)\}} V_\gamma(x) \\ &= U_\gamma(x_\gamma) + V_\gamma(x_\gamma) - \max_{M_\gamma} V_\gamma(x) = W_\gamma(M_\gamma) \geq 0. \end{aligned} \tag{43}$$

(Ex-ante IC) Suppose, by way of contradiction, that for  $\theta \neq \gamma$ ,  $W_\gamma(M_\gamma \cup \{(0, \hat{e}_\gamma)\}) < W_\gamma(M_\theta \cup \{(0, \hat{e}_\theta)\})$ . Then

$$\begin{aligned} \max_{M_\theta} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta} V_\gamma(x) &= W_\gamma(M_\theta) \leq W_\gamma(M_\gamma) \\ &= W_\gamma(M_\gamma \cup \{(0, \hat{e}_\gamma)\}) \quad \text{by (43)} \\ &< W_\gamma(M_\theta \cup \{(0, \hat{e}_\theta)\}) \\ &= \max_{M_\theta \cup \{(0, \hat{e}_\theta)\}} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta \cup \{(0, \hat{e}_\theta)\}} V_\gamma(x) \\ &\leq \max_{M_\theta \cup \{(0, \hat{e}_\theta)\}} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta} V_\gamma(x). \end{aligned} \tag{44}$$

Looking at the both ends of these inequalities, we see that  $(0, \hat{e}_\theta)$  maximizes  $U_\gamma + V_\gamma$  in the menu  $M_\theta \cup \{(0, \hat{e}_\theta)\}$ . Thus,

$$\begin{aligned} W_\gamma(M_\theta \cup \{(0, \hat{e}_\theta)\}) &= U_\gamma(0, \hat{e}_\theta) + V_\gamma(0, \hat{e}_\theta) - \max_{M_\theta \cup \{(0, \hat{e}_\theta)\}} V_\gamma(x) \\ &\leq U_\gamma(0, \hat{e}_\theta) \leq 0. \end{aligned}$$

But then, (44) implies  $W_\gamma(M_\gamma) < 0$ . This is a contradiction since the initial schedule  $(M_L, x_L, M_H, x_H)$  is feasible. Q.E.D.

**Lemma 12.** *Let  $(M_L, x_L, M_H, x_H)$  be an optimal schedule.*

- (i) *If the high types have upward temptation,  $W_L(M_L) = 0$ .*
- (ii) *If the high types have weak downward temptation,  $W_L(M_L) = 0$  and  $W_H(M_H) = W_H(M_L)$ .*
- (iii) *If the high types have strong downward temptation and the schedule is the one in Proposition 7, then  $W_H(M_H) = W_H(M_L)$ . In addition, if  $t_z > 0$ , then  $W_L(M_L) = 0$ .*

*Proof.* (i) This is trivial since full surplus extraction is possible.

(ii) Since  $(x_L, x_H)$  is a solution to the standard problem with  $U_\gamma$ , (20) and (21) bind. The proof for those inequalities then implies  $W_L(M_L) = 0$  and  $W_H(M_H) = W_H(M_L)$ .

(iii) By the construction of the schedule,  $W_H(M_H) = W_H(M_L)$ . If  $t_z > 0$ , then  $W_L(M_L) = U_L(z) = 0$ . Q.E.D.

The following lemma completes the proof of Proposition 8.

**Lemma 13.** *For any optimal schedule  $(M_L, x_L, M_H, x_H)$  in Propositions 5–7, if a pair  $(e_L, e_H)$  is a supporting entry-fee profile for the schedule, then  $e_L \geq \hat{e}_L$  and  $e_H \geq \hat{e}_H$ .*

*Proof.* To prove  $e_L \geq \hat{e}_L$ , suppose, by way of contradiction, that  $\hat{e}_L > e_L \geq 0$ . Then  $\max_{M_L} V_L(x) = V_L(0, \hat{e}_L) < V_L(0, e_L)$ . Thus

$$\begin{aligned} W_L(M_L \cup \{(0, e_L)\}) &= U_L(x_L) + V_L(x_L) - \max_{M_L \cup \{(0, e_L)\}} V_L(x) \\ &= U_L(x_L) + V_L(x_L) - V_L(0, e_L) \\ &< U_L(x_L) + V_L(x_L) - V_L(0, \hat{e}_L) = W_L(M_L) = 0, \end{aligned} \tag{45}$$

where the last equality follows from Lemma 12 and  $\hat{e}_L > 0$ ; note that if the high types have strong downward temptation and  $t_z = 0$ , then  $\hat{e}_L = 0$ . By (45),  $M_L \cup \{(0, e_L)\}$  violates ex-ante IR, which is a contradiction since  $(e_L, e_H)$  is a supporting entry-fee profile.

To prove  $e_H \geq \hat{e}_H$ , suppose, by contradiction, that  $\hat{e}_H > e_H \geq 0$ . Then, as in the previous paragraph,

$$\begin{aligned} W_H(M_H \cup \{(0, e_H)\}) &= U_H(x_H) + V_H(x_H) - \max_{M_H \cup \{(0, e_H)\}} V_H(x) \\ &< W_H(M_H) = W_H(M_L), \end{aligned} \tag{46}$$

where the last equality follows from Lemma 12 and  $\hat{e}_H > 0$ ; note that if the high types have upward temptation, then  $x_H^* \in M_H$  and hence  $\hat{e}_H = 0$ .

We now claim

$$V_H(0, e_L) \leq \max_{x \in M_L} V_H(x). \tag{47}$$

Suppose that this does not hold. Then there exists  $e'_L > e_L$  such that  $V_H(0, e'_L)$  equals the right-hand side of (47). Thus, for all  $x \in M_L$ ,  $V_H(x) \leq V_H(0, e'_L)$ . Since  $V_L \prec V_H$ , we obtain that for all  $x \in M_L$ ,  $V_L(x) \leq V_L(0, e'_L)$ . But then

$$\max_{x \in M_L} V_L(x) \leq V_L(0, e'_L) < V_L(0, e_L) \leq V_L(0, \hat{e}_L) \leq \max_{x \in M_L} V_L(x).$$

This contradiction proves (47).

By (47),

$$W_H(M_L \cup \{(0, e_L)\}) = \max_{M_L \cup \{(0, e_L)\}} [U_H(x) + V_H(x)] - \max_{M_L} V_H(x) \geq W_H(M_L).$$

This and (46) imply  $W_H(M_H \cup \{(0, e_H)\}) < W_H(M_L \cup \{(0, e_L)\})$ . Thus ex-ante IC is violated, which is a contradiction since  $(e_L, e_H)$  is a supporting entry-fee profile. Q.E.D.

#### A.9 Proof of Proposition 9

Let  $(M_L, x_L, M_H, x_H)$  be any feasible schedule. By Lemma 11 in Appendix A.8,  $(\hat{e}_L, \hat{e}_H)$  is a supporting entry-fee profile. Let  $\gamma \in \{L, H\}$  be a type that has upward temptation. By ex-ante IR and ex-post IC,  $U_\gamma(x_\gamma) \geq 0$ . Since  $V_\gamma \succ U_\gamma$ , it follows that  $V_\gamma(x_\gamma) \geq 0$ . Thus  $\hat{e}_\gamma = 0$ . Then, if  $(e_L^*, e_H^*)$  is the minimum supporting entry-fee profile,  $e_\gamma^* \leq \hat{e}_\gamma = 0$ , hence  $e_\gamma^* = 0$ . Q.E.D.

### A.10 Many Types

We here generalize Propositions 1 and 5 to many types. Let  $\Gamma = \{1, 2, \dots, T\}$  be a finite set of types. Let  $n_\gamma$  denote the fraction of consumers whose type is  $\gamma$  (thus  $\sum_{\gamma \in \Gamma} n_\gamma = 1$ ). It is straightforward to generalize Assumptions 1–6 and other definitions to many types.

**Proposition 10.** *Assume that each type has upward temptation. Then, whether entry fees are feasible or not, there exists a feasible schedule  $(M_\gamma, x_\gamma)_{\gamma \in \Gamma}$  such that  $x_\gamma = x_\gamma^*$  for each  $\gamma \in \Gamma$ .*

*Proof.* It suffices to consider the case where entry fees are not feasible (note that  $x_\gamma^*$  is not affected by whether entry fees are feasible). To construct a desired schedule, fix a type  $\theta \in \Gamma$ . We construct a sequence of menus  $(M_\theta^\gamma)_{\gamma=\theta}^T$  such that all the menus are finite sets and  $M_\theta^\gamma \subseteq M_\theta^{\gamma+1}$  for all  $\gamma$ . The first menu is  $M_\theta^\theta \equiv \{x_\theta^*\}$ . To specify the remainder, let  $\gamma > \theta$  and assume that we have specified finite menus up to  $M_\theta^{\gamma-1}$ . Let  $y_\theta^\gamma$  be the offer such that

$$U_\gamma(y_\theta^\gamma) + V_\gamma(y_\theta^\gamma) = \max_{M_\theta^{\gamma-1}} [U_\gamma(x) + V_\gamma(x)],$$

$$U_\gamma(y_\theta^\gamma) = 0.$$

The offer  $y_\theta^\gamma$  is well-defined since  $U_\gamma + V_\gamma \succ U_\gamma$  and the right-hand side of the first line is positive (because  $U_\gamma(x_\theta^*) + V_\gamma(x_\theta^*) > 0$ ).

Now, if  $\max_{M_\theta^{\gamma-1}} V_\gamma(x) \geq V_\gamma(y_\theta^\gamma)$ , then we set  $M_\theta^\gamma = M_\theta^{\gamma-1}$ . If not, let  $z_\theta^\gamma$  be the offer defined by

$$V_\gamma(z_\theta^\gamma) = V_\gamma(y_\theta^\gamma),$$

$$V_\theta(z_\theta^\gamma) = \min\{V_\theta(y_\theta^\gamma), V_\theta(x_\theta^*)\}, \quad (48)$$

and set  $M_\theta^\gamma = M_\theta^{\gamma-1} \cup \{z_\theta^\gamma\}$ . Since  $V_\theta \prec V_\gamma$  and  $z_\theta^\gamma$  and  $y_\theta^\gamma$  are on the same indifference curve of  $V_\gamma$ , we have  $z_\theta^\gamma \geq y_\theta^\gamma$ . This and  $U_\gamma + V_\gamma \prec V_\gamma$  imply

$$U_\gamma(z_\theta^\gamma) + V_\gamma(z_\theta^\gamma) \leq U_\gamma(y_\theta^\gamma) + V_\gamma(y_\theta^\gamma) = \max_{M_\theta^{\gamma-1}} [U_\gamma(x) + V_\gamma(x)].$$

Hence,

$$\begin{aligned} W_\gamma(M_\theta^\gamma) &= \max_{M_\theta^\gamma} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta^\gamma} V_\gamma(x) \\ &= \max_{M_\theta^{\gamma-1}} [U_\gamma(x) + V_\gamma(x)] - \max\{V_\gamma(y_\theta^\gamma), \max_{M_\theta^{\gamma-1}} V_\gamma(x)\} \\ &\leq U_\gamma(y_\theta^\gamma) + V_\gamma(y_\theta^\gamma) - V_\gamma(y_\theta^\gamma) = 0. \end{aligned}$$

Given  $(M_\theta^\gamma)_{\gamma=\theta}^T$ , let  $M_\theta \equiv M_\theta^T$ . We claim that  $(M_\theta, x_\theta^*)_{\theta \in \Gamma}$  is a feasible schedule.

We begin by proving ex-ante IC for the “downward” direction. To this end, we first show that for any triple  $k > \gamma \geq \theta$ ,

$$\max_{M_\theta^k} [U_\gamma(x) + V_\gamma(x)] = \max_{M_\theta^{k-1}} [U_\gamma(x) + V_\gamma(x)]. \quad (49)$$

To see this, assume  $M_\theta^k \neq M_\theta^{k-1}$  (otherwise, there is nothing to prove). Let  $w$  be such that

$$w \in \operatorname{Argmax}_{M_\theta^{k-1}} [U_k(x) + V_k(x)].$$



Since  $M_\theta^k \neq M_\theta^{k-1}$ ,

$$V_k(y_\theta^k) > \max_{M_\theta^{k-1}} V_k(x) \geq V_k(w).$$

Since  $V_k \succ U_k + V_k$ , and  $w$  and  $y_\theta^k$  are on the same indifference curve of  $U_k + V_k$ , we have  $y_\theta^k \gg w$ . Recall  $z_\theta^k \geq y_\theta^k$  and they lie on the same indifference curve of  $V_k$ . Since  $V_k \succ U_k + V_k \succ U_\gamma + V_\gamma$ ,

$$\max_{M_\theta^{k-1}} [U_\gamma(x) + V_\gamma(x)] \geq U_\gamma(w) + V_\gamma(w) > U_\gamma(y_\theta^k) + V_\gamma(y_\theta^k) \geq U_\gamma(z_\theta^k) + V_\gamma(z_\theta^k).$$

This and  $M_\theta^k = M_\theta^{k-1} \cup \{z_\theta^k\}$  imply (49).

(49) implies that for any pair  $\gamma \geq \theta$ ,

$$\max_{M_\theta} [U_\gamma(x) + V_\gamma(x)] = \max_{M_\theta^\gamma} [U_\gamma(x) + V_\gamma(x)]. \quad (50)$$

Therefore, for any pair  $\gamma \geq \theta$ ,

$$\begin{aligned} W_\gamma(M_\theta) &= \max_{M_\theta^\gamma} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta} V_\gamma(x) \\ &\leq \max_{M_\theta^\gamma} [U_\gamma(x) + V_\gamma(x)] - \max_{M_\theta^\gamma} V_\gamma(x) = W_\gamma(M_\theta^\gamma) \leq 0. \end{aligned}$$

Thus, consumers have no ex-ante incentive to mimic lower types, i.e., ex-ante IC is satisfied for the downward direction.

Since (50) also holds for  $\gamma = \theta$ , ex-post IC is satisfied. By construction, for all  $x \in M_\theta$ ,  $x \geq x_\theta^*$ . This and ex-post IC imply

$$U_\theta(x) \leq 0 \quad \text{for all } x \in M_\theta. \quad (51)$$

This implies that for any pair  $\gamma < \theta$ ,  $W_\gamma(M_\theta) \leq 0$ . This implies that ex-ante IC is also satisfied for the upward direction.

By (48),

$$\max_{M_\theta} V_\theta(x) = V_\theta(x_\theta^*).$$

This and ex-post IC,  $W_\theta(M_\theta) = U_\theta(x_\theta^*) + V_\theta(x_\theta^*) - V_\theta(x_\theta^*) = 0$ , hence ex-ante IR is also satisfied. This proves that  $(M_\theta, x_\theta^*)_{\theta \in \Gamma}$  is a feasible schedule. Q.E.D.

If not all types have upward temptation, the seller can still achieve full surplus extraction for an upper end of consumers, as the following corollary shows.

**Corollary 1.** *Let  $\hat{\gamma} \in \Gamma$  be such that all types  $\gamma \geq \hat{\gamma}$  have upward temptation. Then there exists a feasible schedule that earns  $\sum_{\gamma \geq \hat{\gamma}} n_\gamma \pi(x_\gamma^*)$ .*

*Proof.* Use the construction of Proposition 10 to the types  $\gamma \geq \hat{\gamma}$ , ignoring all types  $\gamma < \hat{\gamma}$ . We then obtain a list of menus  $(M_\gamma)_{\gamma \geq \hat{\gamma}}$ . If the seller offers these menus, by Proposition 10, each type  $\gamma \geq \hat{\gamma}$  has an incentive to choose  $M_\gamma$  and then  $x_\gamma^*$ . By (51), for any pair  $\gamma, \theta$  such that  $\gamma < \hat{\gamma} \leq \theta$ , we have  $U_\gamma(x) \leq 0$  for all  $x \in M_\theta$  and hence  $W_\gamma(M_\theta) \leq 0$ . This implies that types  $\gamma < \hat{\gamma}$  have no incentive to choose any of the menus offered by the seller. Therefore, a schedule  $(\hat{M}_\gamma, \hat{x}_\gamma)_{\gamma \in \Gamma}$  defined by  $(\hat{M}_\gamma, \hat{x}_\gamma) = (\{(0, 0)\}, (0, 0))$  for all  $\gamma < \hat{\gamma}$  and  $(\hat{M}_\gamma, \hat{x}_\gamma) = (M_\gamma, x_\gamma^*)$  for all  $\gamma \geq \hat{\gamma}$ , is feasible. Q.E.D.

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